

Responsible Conduct of Gambling Training

It is a condition of a special employee licence that the special employee is to undertake a Responsible Conduct of Gambling course, approved by the Tasmanian Liquor and Gaming Commission, within three months of being licensed and at least every five years from the date they received their most recent qualification.

The Commission must approve the RCG course that is to be undertaken by Tasmanian residents. If a special employee undertakes a course that has not been approved then the resulting qualification will not be accepted by the Liquor and Gaming Branch and the special employee could be in breach of the conditions of their licence.

The approved course must be delivered by a Registered Training Organisation, must deliver the national competency SITHGAM201 *Provide responsible gambling services* and must contain Tasmanian content. The Commission provides the Responsible Conduct of Gambling workbook to be used by trainers to support the development and delivery of an approved course. This workbook can be accessed through the Liquor and Gaming website located at www.gaming.tas.gov.au > [Industry Training](#) > [Registered Training Organisations](#).

Once approved by the Commission, the RTO has permission to print the workbook for the purposes of delivering RCG in accordance with the national competency.

Gaining approval to deliver a Responsible Conduct of Gambling course

The steps required to gain approval to deliver an approved RCG course are as follows:

1. Use the RCG workbook to ensure that there is sufficient and accurate Tasmanian content included in your RCG course.
2. For your application to be assessed, email the Liquor and Gaming Branch with the following information to gaming@treasury.tas.gov.au:
 - a) the course content and assessment details. If the course is provided online then you will also need to provide logon details to enable a staff member to test the online course content and assessment; and
 - b) RTO name, RTO number, contact telephone number, website address (for advertising your course on our website once approval is granted) and the best contact email for staff to contact the RTO on.

You can expect feedback as to whether your course has been approved within ten working days. You can call the Branch on (03) 6166 4040 if you require any further information.

LIQUOR AND GAMING CONTACT DETAILS

Salamanca Building Parliament Square
4 Salamanca Place HOBART TAS 7000
Telephone: (03) 6166 4040 Facsimile: (03) 6173 0218

Level 3 Henty House | Civic Square LAUNCESTON TAS 7250
Telephone: (03) 6777 2777 Facsimile: (03) 6173 0218

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Email: gaming@treasury.tas.gov.au Web: www.gaming.tas.gov.au

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