

# Tasmanian Gaming Commission

Annual Report  
2009-10



Tasmania  
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## Chairman's Report

A cursory glance at the Tasmanian Gaming Commission's 2009-10 Annual Report will demonstrate that it was another busy year. Additional to the core business of ensuring that the gaming industry in Tasmania was properly regulated, the Commission continued to build its understanding of the 'new' business of wagering in the form of TOTE Tasmania. The Commission also worked on a range of harm minimisation issues encompassed within the additional responsibilities given to the Commission by the Treasurer in July 2009 and by amendments to the *Gaming Control Act 1993* in late 2009.

Once again I must thank my fellow Commissioners for shouldering the additional workload within their part time appointments, without additional remuneration and without complaint. I would particularly like to thank Ms Elizabeth Thomas, whose tenure with the Commission finished on 30 June 2010. Ms Thomas served on the Commission for six years and made an important and influential contribution to the work of the Commission.

It would be remiss of me not to thank the staff of the Liquor and Gaming Branch for another year of professional and expert support of the Commission. While discussions within the Commission meetings are occasionally robust and the standards demanded by the Commissioners high, officers have consistently risen to the challenge and usually managed to maintain their sense of humour. Given the workload already apparent for the coming reporting period, one can only hope their support and demeanour will continue in the same vein.

A handwritten signature in black ink, appearing to read 'Peter Hault', written in a cursive style.

Peter Hault  
**Chairman**

## The Tasmanian Gaming Commission

The Tasmanian Gaming Commission is an independent body responsible for the regulation of gaming and wagering in Tasmania, established under the *Gaming Control Act 1993*.

The Commission is a three-person body whose members for the 2009-10 year were:

- Mr Peter Hault – Chairman
- Professor Kate Warner
- Ms Elizabeth Thomas

The Commission:

- regulates and controls gaming and wagering to ensure that it is conducted honestly and is free from criminal influence and exploitation;
- approves internal control, administrative and accounting procedures, rules and conditions in relation to gaming and wagering activities, and determines disciplinary matters;
- investigates and makes recommendations to the Minister on gaming and wagering regulatory matters;
- researches and investigates matters relating to gaming and wagering, including the probity and financial stability of people involved in the conduct of gaming and wagering operations;
- liaises with other authorities and people responsible for the regulation and control of the conduct of gaming and wagering;
- investigates and resolves complaints relating to the conduct of gaming and wagering; oversees the administration of the Community Support Levy, and recommends and reports on annual/quarterly budgets to the Treasurer;
- fosters responsible gambling and minimises the harm from problem gambling; and
- performs such other functions as are required by the *Gaming Control Act 1993* and the *TT-Line Gaming Act 1993*.

The Commission is supported by staff of the Liquor and Gaming Branch in undertaking its day-to-day activities. The Branch is located within the Revenue, Gaming and Licensing Division of the Department of Treasury and Finance.

The Liquor and Gaming Branch has offices in Hobart and Launceston, and maintains a presence at Wrest Point Hotel Casino and Country Club Casino.

## Major Issues in 2009–10

### ***Player Protection and Harm Minimisation Measures***

The Commission is committed to improving player protection and harm minimisation so that gambling is less likely to become a problem for some individuals. The Commission is of the view that this can be achieved without unreasonably diminishing the enjoyment of recreational gamblers.

In early 2009 a package of measures to further address problem gambling in Tasmania was announced by the Government. In July 2009, following a Direction from the Treasurer, the Commission commenced implementing some of these measures. In late 2009, legislation enacting the remainder of the measures as well as a number of miscellaneous amendments was passed by Parliament. The Commission has now commenced implementing these new legislative measures.

The following progress has been made:

- The existing responsible conduct of gaming course will be enhanced in response to the Social and Economic Impact Study, 2008 with a specific focus on problem gambler identification and appropriate intervention by venue staff. Potential options to enhance the course are currently being explored and the findings will be reported to the Commission in late 2010. The intention is that the new course will be operational by mid-2011.
- Further limits have been placed on the use of cheques to obtain funds for gambling such that from 1 October 2009 casinos are required to ensure that cheques drawn on Australian banks are banked within five business days in order to minimise the use of un-presented cheques as a form of credit betting.
- Amendments to the Tasmanian Appendix to the *Australian and New Zealand Gaming Machine National Standard* were completed following the Government's response to the first impact study. The changes outlined below were effective for new games from 1 April 2010, with a deadline for updating existing games by no later than 30 June 2013:
  - the maximum lines permitted to be played on gaming machines was reduced from 50 to 30;
  - a maximum bet limit of \$5 per spin was introduced across all venues for all gaming machines (previously there was a \$10 limit in hotels and clubs and none in casinos); and
  - the cash input limit on note acceptors (which are only in casinos) was reduced from \$9 899 to \$500 (once a credit meter reaches or goes over the \$500 limit, any further notes will be rejected).
- Player information displays used on gaming machines in casinos provide more information to players than those in hotels and clubs. The Commission provided a report on this issue to the Treasurer on the desirability and feasibility of this measure in June 2010.

- Changes were made to the *Gaming Control Act 1993* in November 2009 to:
  - clarify the Commission's role on harm minimisation;
  - strengthen and extend penalties to all gaming staff for allowing minors to enter a restricted gaming area;
  - strengthen the gambling exclusions scheme; and
  - require the introduction of a new responsible gambling – mandatory code(s) of practice.

Legislation enabling changes to the gambling exclusions scheme was not proclaimed during 2009-10 as existing processes and technology had not been updated during this period.

- In response to the first impact study and new provisions in the Act, the Commission is developing a new mandatory code of practice to improve gaming and wagering environments. The Code(s) will include provisions relating to:
  - advertising gambling products
  - player loyalty programs
  - inducements that may lead to problem gambling behaviour
  - payment of player winnings
  - minimum lighting requirements
  - service of food and alcohol
  - clocks in gaming areas
  - further restrictions on access to cash
  - staff training in recognising problem gamblers
  - improved signage

### ***Tasmanian Gambling Exclusion Scheme – Online Exclusions Database***

The Tasmanian Gambling Exclusion Scheme allows people to be excluded from a venue or from participating in gambling when it has become a problem or a concern for them. The Scheme is supported by an online database.

The database allows venue operators, Break Even Network counsellors and the Liquor and Gaming Branch immediate and secure access to information about excluded people. The real-time environment of the database provides fast and accurate information to venue operators about people who are excluded from their venue. It is an easy-to-use tool to help venue staff identify excluded people.

Changes continue to be made to the database to improve its functionality. For example, significant changes followed the passage of the *Gaming Control Amendment Act (No. 2) 2009*. Part 3 of that Act contained provisions to strengthen the Scheme that required changes to the systems and technology

that support the Scheme. The Liquor and Gaming Branch began implementing the necessary changes to systems and processes during the first half of 2010.

## ***Tasmanian Gaming Licences***

### **Betfair**

#### Agency Agreement with Sports Alive

During 2009-10, Betfair implemented an agency arrangement with Sports Alive Pty Ltd, a corporate bookmaker licensed and regulated in the Australian Capital Territory, to facilitate Betfair customers betting on multiple sports markets under the one bet. Betfair customers now have the facility to bet on multiples products with Sports Alive using their Betfair account with winning bets credited back to the customer's Betfair account. Betfair's harm minimisation features are available through this arrangement.

#### Product Levy

From 1 July 2009, Betfair has been able to claim a reduction of the amount of product levy payable to the Tasmanian Government by the amount it is required to pay racing codes in each Australian jurisdiction, up to the amount payable to Tasmania (that is, up to 20 percent of the commission received on racing events).

### **TOTE Tasmania**

TOTE Tasmania has been regulated under the Gaming Control Act since 1 July 2009. The focus of the past year has been on fostering an understanding of regulatory compliance within TOTE Tasmania, while solidifying the Commission's knowledge of the wagering business.

During 2009-10, four Rectification Orders were issued by the Commission to TOTE Tasmania. These orders provided an appropriate time frame in which TOTE Tasmania could address non-compliant systems and processes.

The integration of a Compliance Manager position into TOTE Tasmania's business operations has assisted TOTE Tasmania to understand and meet its compliance requirements under the Act. With the support from staff in the Liquor and Gaming Branch, a number of compliance processes are now approaching maturity.

### ***Accredited Testing Facilities***

The Commission maintains a pre-approved list of Accredited Testing Facilities to provide testing and evaluation services specific to gaming and wagering equipment, games and systems used in Tasmania. ATFs are required to undergo probity and be listed on the Roll of Recognised Manufacturers, Suppliers and Testers of Gaming Equipment.

The Commission determines approval (or otherwise) of gaming equipment and systems where it is satisfied that they are secure, fair and will operate as intended. Rigorous testing carried out by ATFs, on behalf of the Commission (such as mathematical modelling, bench testing, code analysis and simulation

of live performance), assists the Commission in its gaming equipment and systems approvals.

During 2009-10, QALab Pty Ltd was granted accreditation for testing gaming machines and associated equipment, while Technical Systems Testing Pty Ltd surrendered its accreditation for all forms of testing.

The Commission continues to monitor the performance and probity of each ATF. A current list of ATFs is available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au).

### ***Communications***

The Liquor and Gaming Branch publishes a quarterly newsletter under the banner of the "Liquor and Gaming Review". The newsletter is distributed to the holders of liquor and gaming licences, government agencies both in Tasmania and interstate, media and other Branch and Commission stakeholders.

As well as providing information on the functions of the Commission and Branch, the newsletter contains articles on gaming issues to educate and improve the awareness of gaming and wagering operators and their employees, and to enhance and support compliance with legislation.

The Commission also publishes disciplinary actions taken against licence holders and special employees in the newsletter, as well as providing information on new licence holders. The newsletter is available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au) (under "Publications").

In addition to the newsletter, the Executive Director of the Revenue, Gaming and Licensing Division of the Department of Treasury and Finance contributes a column to the bi-monthly Tasmanian Hospitality Association "Hospitality Review", to impart information and changes on gaming issues, policy and legislation and inform the industry of their legal obligations.

The Branch has continued to update its website during the year to provide 'latest news' on gaming and wagering issues and a regular update on initiatives such as the new player protection measures, and to create a more usable information platform for the industry and the public.

### ***Stakeholder Meetings***

Since February 2007, the Commission has instituted a calendar of meetings with stakeholders. These meetings are designed to allow both parties to raise issues of interest and / or concern, and for key stakeholders, in particular, to discuss matters of Commission policy with the Commission. Key stakeholders with whom the Commission regularly meets include the Treasurer, the Federal Group, Betfair, TOTE Tasmania, the Tasmanian Hospitality Association and the Gambling Support Program.

### ***Surveillance in Hotels and Clubs and Totalizator Outlets***

All hotel and club gaming operators in Tasmania are required to record the surveillance of gaming activities at their premises. During 2009-10, in close collaboration with TOTE Tasmania, surveillance was introduced to all permanent and most of the temporary TOTE outlets. At the request of TOTE

Tasmania, the Commission exempted a small number of temporary low-risk outlets that operate infrequently.

On 1 July 2009, all existing gaming premises were given a one year grace period to ensure their systems meet the new technical standards for recorded surveillance.

As part of the normal inspection process, compliance inspectors check that each surveillance system meets the minimum standards as approved by the Commission. Compliance checks are conducted to ensure that the premises are able to produce surveillance footage, the surveillance system is operating, staff are trained to use the surveillance system and premises have correctly certified that their system meets the Commission's standards.

The checks conducted during 2009-10 highlighted good adherence to the standards, although some were behind in their preparation for the updated standards.

The Commission believes that good surveillance protects assets and is vital to the integrity of wagering and gaming. It assists with the exclusion scheme for problem gamblers, provides protection for staff and contributes to a safer wagering and gaming environment for the public.

The full list of surveillance standards is available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au) (under "Rules and Standards").

### ***Responsible Conduct of Gaming***

It is a condition of every special employee licence that he/she must undertake a Responsible Conduct of Gaming Course approved by the Commission within three months of being licensed.

The Commission has, in the past, approved the Tasmanian Hospitality Association and the Skills Institute as recognised providers of the course in Tasmania.

From 1 July 2010, the Commission will only recognise courses that deliver the national competency SITHGAM006A - Provide Responsible Gambling Services as prerequisite training for special employee licences.

The Commission, together with the Tasmanian Qualifications Authority, conducted a moderation day in March 2010 for all interested Registered Training Organisations to prepare to deliver the new course.

The Commission will continue to recognise the qualifications of special employees who have completed the current Tasmanian Hospitality Association or Tasmanian Skills Institute course for a maximum of five years.

The Commission has determined that, from 1 July 2010, all special employees are to be retrained in the new course once their existing RCG qualification is more than five years old, with these special employees having 12 months to upgrade to the national competency.

### ***Community Support Levy***

The *Gaming Control Act 1993* requires that a percentage of the gross profit derived from gaming machines in hotels and clubs is paid into the Community

Support Levy under the control of the Treasurer. The contribution is four per cent of the gross profit from gaming machines operated in hotels and clubs respectively. In addition, four per cent of Tasmanian monthly betting exchange commission, derived from brokered wager events held in Australia, is paid to the CSL.

In 2009-10, \$4 812 430 was paid into the CSL from the profits of gaming machines in clubs and hotels and from betting exchange commission.

Under the Act, the Treasurer must distribute the CSL in the following manner:

- 25 per cent for the benefit of sport and recreation clubs;
- 25 per cent for the benefit of charitable organisations; and
- 50 per cent for the provision of -
  - research into gambling;
  - services for the prevention of compulsive gambling;
  - treatment for the rehabilitation of compulsive gamblers;
  - community education concerning gambling; and
  - other health services.

The Department of Health and Human Services has administrative responsibility for making recommendations to the Minister for Human Services for expenditure in respect to the 50 per cent CSL component. DHHS also administers 25 per cent of CSL funds dedicated to the benefit of charitable organisations.

Sport and Recreation Tasmania, a business unit of the Department of Economic Development, is responsible for expending 25 per cent of the CSL for the benefit of sport and recreation clubs. It does this through two grant programs – the Major Grants Program and the Minor Grants Program.

The Commission performs a strategic oversight function in respect to the CSL, and is responsible for advising the Treasurer that the allocation of funds from the CSL by DHHS and SRT are in accordance with their respective budgets. The Commission also provides the Treasurer with quarterly reports on the progress of expenditure against their CSL budgets by DHHS and SRT.

### **Problem Gambling Category**

In 2009-10, \$1 573 411 was expended by DHHS on the provision of services to communities including services to assist those persons and their families affected by problem gambling. This amount was disbursed as follows:

- \$876 505 was spent on the provision of support services to assist people affected by gambling. This included personal and family counselling, financial counselling, support groups and the 24-hour telephone helpline.
- \$620 187 was spent on social programs, including programs dealing with community training, education and health.
- \$76 718 was spent on research into problem gambling.

During this period \$6 142 was also allocated to the Department of Treasury and Finance for the Social and Economic Impact Study and \$15 660 for the Tasmanian Gambling Exclusion Scheme.

### **Charitable Organisations Category**

In 2009-10, \$891 200 was expended by DHHS under the charitable organisations category. \$291 200 was paid to the charitable grants program and \$600 000 to the health and wellbeing grants program.

In 2009-10, 67 charitable grants were approved for 65 organisations (the grants ranged in value from \$600 to \$12 000).

It should be noted that, while the following projects were approved in 2008-09 and 2009-10, the funding was expended in the 2009-10 financial year.

**Table 1 – Charitable Organisations Grant Recipients 2009–10**

<b>Organisation</b>	<b>Project</b>	<b>Grant (\$)</b>
Royal Life Saving Australia - Tasmania Branch Inc	Lifesaving Training Equipment Replacement	2 273
Kingborough Community Garden and Shed	Schools Mentoring Program	1 364
Edmund Rice Camps (Tas) Inc	Volunteer Training	2 691
Tascare Society for Children Inc	Sibling Support Group	2 727
Riding for the Disabled Association Kalang Inc	Riding for the Disabled - Horse Welfare	1 818
Magra Branch Country Women's Association	Swimming Program: 5 years-9 years	1 000
Huon Volunteer Transport Auxiliary	Rural Volunteer Transport for Sick and Elderly in Huon	1 818
Tasmanian Pensioners Association - Glenorchy Branch	Monthly Pensioner Bus Trips	2 727
Sea Rescue Tasmania Incorporated	Volunteer Training and Resourcing Project	2 000
The Launceston School for Seniors Inc	Move It or Lose It	2 908
Boat Harbour Beach Surf Lifesaving Club	Purchase of Emergency Rescue Equipment - Inflatable Rescue Boat (IRB) Motor	1 364
Magra Fire Brigade	Purchase of Portable Power Plant	1 318
King Island Men's Shed	Craftsman's Skill Sharing Project	1 074
Choir Of High Hopes, Hobart	Taking A Message Of Hope To The North	3 000
The Macular Degeneration Foundation	Don't Be Blind to the Risks	3 091
Richmond Fellowship Lindisfarne	Project Green Thumb	1 818
Filipino Women's Support Group Inc	Purchase of Catering Equipment	2 190
Riding for the Disabled St Helens Inc	Client Access/Loading Ramp	2 500
Oakdale Services Tasmania	Wii Fitness Program	10 909
Polish Association in Hobart Inc (Polish Welfare Office)	Care - Our Way (booklet)	600

The Understorey Network	Electricity Connection to the Tolosa St Nursery	4 545
The Parkside Foundation	Break-a-Way Entertainment Package	1 364
Yolla School Cattle Handling Team	Purchase and Customise a New Food Trailer for the Cattle Handling Team	1 500
Support, Help & Empowerment Inc (SHE)	"My Child Frightens Me" Booklet Reprint	2 727
Port Sorell Surf Lifesaving Club Inc	Defibrillator	1 818
Oenghus Inc Youth Service	Ready Set Go Learn to Drive Mentor Programme	2 700
Citizen Advocacy Launceston Region Inc.	Citizen Advocacy Programme Evaluation (CAPE) 2010	2 727
Family Planning Tasmania	Sexuality and Relationships Information for Parents/Carers	2 727
Tasmanian Council on AIDS, Hepatitis & Related Diseases (TasCAHRD)	Clinical Consultations with Injecting Drug Users (IDU)	2 391
Devonport Community House Assoc.	Devonport Community Garden Paving	1 364
Beaconsfield House Inc	Family Fun Outdoors Project	1 500
Special Olympics Australia	Training for Special Olympics Tasmania Volunteers	2 727
East Coast Autism Support Group	Autism in Focus	2 727
Hospice Care Association of Southern Tas Inc	Bereavement Support Group for Parents and Families	2 727
Palawa Aboriginal Corporation	Flexible Learning Environment for Aboriginal and Torres Strait Islander Youth	2 727
Clarence Community Volunteer Service	Planting Ahead	2 727
Burnie Senior Citizens Club Inc	Safety First	1 300
Asthma Foundation of Tas	Emergency Asthma Management (EAM)	2 727
Holyoake Tasmania Inc	Drumbeat	10 909
Motor Neurone Disease Association of Tasmania	MND Tasmania Family Support Services Extension Project	5 455
South Eastern Community Care	Steriliser for Foot Care Clinic	4 545
Access Arts Link	The Body as the Canvas Touring Exhibition	7 273
Australian Red Cross	Evaluation of Prisoner Support Program	10 909
Launceston City Mission	City Kitchen	5 455
Many Hands	Maintenance and Gardening Service	4 545
Women's Karadi Aboriginal Corporation (Karadi)	Grieving Support for Aboriginal Women	5 455
Oak Tasmania	Easy Access Garden for People with Disabilities	2 400
Oak Tasmania	Purchase of 'Assistive Technology'	2 057

	Components	
West Moonah Community House	West Moonah Community Garden: Fencing, Kiddie Corner, Tools	5 455
The Salvation Army Tasmania Property Trust	Financial Fitness for Kids	12 000
Gay & Lesbian Community Centre Inc (GLC Centre)	TasPride Festival	6 000
Big hART Inc	Drive Stage 2: Education Strategy- Online Documentary	10 909
Multiple Sclerosis Society of Tasmania	Getting in Touch	10 909
Playgroup Tasmania Inc	Little Diggers Community Garden Playgroups	10 773
The Rock Community Church	Gym Equipment for Penguin Youth	9 892
Derwent Sailing Squadron	Sailors with Disability	2 727
Eastern Shore Community House	Healthy Ageing Tai Chi	2 155
Tasmanian Acquired Brain Injury Services Inc	Comprehensive Resource Package	2 727
North-West Environment Centre	Contributing to Meals for the Homeless	2 800
Able Australia	Improving Social Connections for People with Significant Disabilities	6 364
Eastern Shore Community House	Playgroup in the Park	9 785
Van Diemen Light Railway Society Inc	Hot Water Pressure Washer	4 545
Centacare Tasmania, Integrated Humanitarian Settlement Services	Making a New Home and Garden	6 818
National Stroke Foundation	Making Tasmanians Stroke Safe	9 096
Drug Education Network	Drug Action Week Lunch 'n' Liaise	2 545
Youth Futures Incorporated	The Castle (C4)	10 909
The Smith Family	Baby Buddies	7 273

### **Sport and Recreation Category**

In 2009–10, SRT allocated \$1 203 108 of CSL funding through the Major Grants Program and the Minor Grants Program. This figure does not include any carried forward grants allocated in 2008-09 to be expended in 2009-10

#### Major Grants Program

A total of \$1 052 263 was allocated from the 2010 Major Grants Program. Details of the successful applicants and projects are provided in Table 2.

It should be noted that the projects listed in Table 2 are less than the amount allocated to SRT in the 2009–10 financial year. Three major grants totalling \$77 600 are to be expended in the 2010-11 financial year.

**Table 2 - Successful Applicants: 2010 Major Grants Program**

<b>Organisation</b>	<b>Project</b>	<b>Grant (\$)</b>
Break O'Day Council	Development of the Falmouth recreation area	26 672
Burnie City Council	Install lighting to the competition pitch at the Montello Soccer Ground	53 000
Circular Head Council	Stage 2 of the Smithton Skate Park upgrade	28 550
Clarence City Council	Install sub surface drainage at the No 2 Lindisfarne Oval	80 000
Confederation of Australian Motor Sport Ltd	Purchase of a motor sport fire and rescue vehicle	20 000
Devonport City Council	Replacement of basketball rings and mounting structures at the main stadium of the Devonport Recreation Centre	44 589
Dover Golf Club Inc	Purchase a new greens mower	22 950
Glenorchy City Council	Glenorchy Mobile Activity Program	39 371
Glenorchy City Tennis Club Incorporated	Tennis courts resurfacing	22 000
Glenorchy District Football Club Incorporated	Establishment of a Junior Football Development Outreach Program	53 954
Kingborough Gymnastics Committee Inc	Purchase equipment for the new State Gymnastics Centre	64 328
Latrobe Basketball Association Incorporated	Replacement floor and other upgrade works at the Latrobe and District Youth Centre	80 000
Launceston Rugby Union Club Inc	Lighting at the rugby field for night training	20 000
Launceston Soccer and Sports Club Inc	Construction of a new toilet block at the club rooms	37 910
Lilydale District Pony Club Inc	Upgrade club facilities	26 187
Northern Branch Athletic Association of Tasmania Inc	Purchase and install new pole vault landing pits and a security cover	28 360
Penguin Golf Club Inc	Install an automated fairway watering system on seven fairways	23 500
Riverside Golf Club Incorporated	Purchase a new fairway mower	35 600
Sandy Bay Bowls Club Inc	Seven new sun shades	19 432
Scout Association of Australia Tasmania Branch	Build and fit out a 12 metre rock climbing and abseiling tower	30 000
St Helens Bowls Club Inc	Purchase and lay a synthetic green and build a surrounding fence	80 000
St Therese's Catholic Lawn Tennis Club Inc	Relocate and install new toilets and change rooms, upgrade old electrical wiring, install a new kitchen and lighting at the fourth court	52 800
Strahan Junior Sports Association Inc	Construction of a skate park	75 000
Tamar Rowing Club Incorporated	Purchase rowing shells and oars to cater for additional membership	21 670
Tasman Golf Club Incorporated	Purchase a new front deck fairway mower	16 390
West Coast Council	Construction of a new playground in Rosebery	50 000

## Minor Grants Program

A total of \$367 525 was allocated from the Minor Grants Program. Details of the successful applicants and their projects are provided in Table 3.

From this allocation, 13 grants amounting to \$23 392 are to be carried forward to 2010-11. The carried forward grants are detailed in Table 4.

**Table 3 – Minor Grants Program Rounds 1 – 4**

### **Minor Grants Program – Round 1**

<b>Organisation</b>	<b>Project</b>	<b>Grant (\$)</b>
Australian Rugby Football League Ltd	Re-establish a four team, community based senior rugby league competition	5 000
Burnie Bowls Club Inc	Purchase 20 sets of small sized bowls	4 950
Claremont Sub-Branch and Club of the Returned Services League of Australia Inc	Resurface two eight-ball and three billiard tables	1 650
Emu Bay Indoor Bias Bowls Association Inc	Purchase two indoor bias bowls carpets	1 683
Exeter Bowls Club	Purchase a Buffalo Buck Mower and an electric hedge trimmer	531
Huonville Amateur Swimming Club Incorporated	Purchase lane rope holders	1 310
Launceston Rugby Union Club	Create a paved area with improved drainage	2 700
Royal Park Croquet Club Inc	Replace one set of defective hoops and two sets of different coloured balls	636
Smithton Country Club	Re-roof the clubhouse	8 770
Tasman Golf Club Incorporated	Purchase a thatching Vericutter	5 280
Tasmanian Waterpolo Inc	Purchase two set of folding goals, one Flippa ball set and one senior waterpolo set	3 400
West Coast Council	Undertake recreation planning	8 068

### **Minor Grants Program – Round 2**

<b>Organisation</b>	<b>Project</b>	<b>Grant (\$)</b>
Berriedale Bowls Club Inc	Cladding of seven greens shelters with corrugated colourbond sheeting	690
Boxing Tasmania Inc	Purchase a boxing ring to comply with 2009 National and Risk Management requirements	9 400
Buckingham Rowing Club Tasmania Incorporated	Purchase a safety/coach boat	2 942
Dorset Field and Game Australia Inc	Purchase automatic clay target traps	10 000
Esk Valley Orienteering Club Inc	Map the Glen Stuart property to reach international orienteering standards	3 700
Freycinet Golf Club Inc	Install a new water pump, irrigation pipes and sprinklers	8 514
Glenorchy Cricket Club Inc	Purchase cricket pitch covers	1 661
Hobart Springboard Diving Club	Purchase exercise mats to improve the quality and safety of dry land	540
Hobart Wheelers/Dirt Devils Incorporated	Purchase AMB – IT radio transmitting race timing equipment	10 000
Huon Hoofbeats Inc	Connect electricity to the clubrooms	2 863

Huon Valley Council	Install a children's playground on the Dover foreshore	10 000
Huonville Cricket Club Inc	Refurbish the club's multi-purpose deck, wheelchair ramp and pavilion grandstand	10 000
Latrobe Tennis Club Inc	Install new tennis court lighting	10 000
Longford Golf Club Inc	Purchase a new greens mower	10 000
Riana Cricket Club Inc	Replace the club's practice nets	2 399
Ringarooma Tennis Club	Resurface the tennis court	8 310
Rodman Bowls Club	Purchase and install an irrigation system	4 500
Scouts Association of Australia Tasmanian Branch	Purchase kayaks and flotation devices for the Huonville Scout Group	4 518
St. Anne's Cricket Club Incorporated	Purchase a cricket kit	1 121
Swansea Bowls Club Inc	Replace wooden seating with all weather recycled plastic seats	2 275
Swansea Golf Club Inc	Purchase a second hand John Deere gang fairway mower	6 000
Tamar Yacht Club Inc	Build a new rescue craft	10 000

### Minor Grants Program – Round 3

Organisation	Project	Grant (\$)
Beltana Bowls Club Inc	Purchase a ride-on mower, wheelbarrow, sprayer and broadcast spreader	2 847
Birralee and Districts Pony Club Inc	Resurface the show jumping area	8 874
Brighton Council	Construct a dirt bike jump facility at Old Beach	6 000
Burnie Bowmen	Purchase new equipment and signage for 'Come 'n Try' days	609
Circular Head Pony Club	Purchase a retrofit trailer, various equipment, install racking in storage areas and improve the facility storage area	4 180
Devonport Bowls and Croquet Club Inc	Provide shade areas for club members	8 720
Kingborough Council	Reroute and rebuild a section of the Woodbridge Foreshore shared use track	10 000
Kings Meadows Bowls Club Inc	Upgrade lighting in the indoor bowling complex	6 540
Kingston Croquet Club Inc	Purchase set of croquet balls	745
Latrobe and Districts Softball Association Inc	Purchase sports kits, nets and catcher sets	902
Latrobe Council	Develop a Perkins Park Strategic Plan	9 990
Lilydale Bowls Club Inc	Install sunshade shelters and anti-slip rink edging	8 970
Lindisfarne Junior Football Club Inc	Purchase footballs and to provide coaching courses	1 250
Montrose Bay Yacht Club Inc	Purchase an inflatable rescue boat	4 000
New Norfolk Rowing Club Inc	Purchase a racing double scull (pair)	7 000
Northern Midlands Sporting Clays Inc	Purchase automatic clay target throwers	8 954
Perth Cricket Club Inc	Purchase football grass for the cricket pitch	1 460
Port Sorell Golf Club Inc	Purchase and install automatic watering timers	1 500
Rosny Park Bowls Club Inc	Purchase smaller bowls for female members	818
Sandy Bay Rowing Club Inc	Purchase a new quad scull and oars	9 548
Tasmania Gun Club Inc	Upgrade the ISSF ball trap	10 000
Tasmanian Squash Racquets Association Inc	To deliver the Primary School Squash Program	10 000
Trevallyn Cricket Club Inc	Purchase a cricket bowling machine	2 022

Volleyball Tasmania Inc	Purchase four beach volleyball kits, four Molten ball pumps and hire a marquee tent for four weekends	890
Volleyball Tasmania Inc	Purchase secure box trailer to house volleyball equipment	1 795.45
West Launceston Bowls and Community Club Inc	Replace and upgrade bowling green edging, rebound rubber matting, bowling bank surrounds, replace rink markers and rink pegs	4 200
Wynyard Axemens Club	Purchase a trimming machine	1 250

#### Minor Grants Program – Round 4

Organisation	Project	Grant (\$)
Break O'Day Council	Install lighting at St Helens Sport and Recreation Ground	2 386
Convict City Roller Derby League Inc	Purchase training equipment	541
Cygnnet Riding Club Inc	Improve drainage at club grounds	910
Devonport Little Athletics Centre Incorporated	Purchase a high jump scissor kick mat	1 172
Devonport Little Athletics Centre Incorporated	Purchase finish line timing gates	5 310
Devonport Table Tennis Association Inc	Purchase training equipment and safety barriers	1 600
Dragon Boating Tasmania Inc	Purchase a dragon boat, paddles and accessories	5 100
East Derwent Little Athletics Inc	Purchase and install an electronic timing system	1 986
East Derwent Little Athletics Inc	Purchase high jump equipment	583
Glenorchy City Council	Poimena Disc Golf Course basket replacement	3 047
Lake Rosebery Ski Club Inc	Purchase fire fighting and safety equipment	817
Latrobe Amateur Swimming Club	Purchase lane ropes, holding wheels and starting blocks	3 300
OHA Football Club	Purchase a spinal board stretcher	780
Palena Netball Club Inc	Develop coaches and increase participation through Net Set Go	662
Rogaining Tasmania Inc	Purchase a marquee tent	1 156
South Launceston Little Athletics Centre Incorporated	Purchase an electronic timing and athletic data base recording system	8 055
Southern City BMX Club Inc	Redevelop the BMX track at Berriedale	10 000
Spreyton Cricket and Bowls Club	Provide shade structure for participants	2 850
Tamar Canoe Club Inc	Purchase kayak equipment and a Personal Locator Beacon (PLB)	2 235
Tasman Council	Purchase indoor bowling mats and accessories	2 044
Tasmanian Fin Swimming Inc	Purchase fin swimming equipment	1 900
University Mowbray Sports and Community Club	Purchase portable aluminium goal posts	1 136
Westbury Cricket Club Inc	Purchase a centre wicket area cover	2 150
Woodbridge Cricket Club	Purchase synthetic wicket matting	1 330

**Table 4 - Minor Grants Program – Carried Forward to 2010-2011**

<b>Organisation</b>	<b>Project</b>	<b>Grant (\$)</b>
Berriedale Bowls Club Inc	Cladding of seven greens shelters with corrugated colourbond sheeting	690
Devonport Table Tennis Association Inc	Purchase training equipment and safety barriers	1 600
Dragon Boating Tasmania Inc	Purchase a dragon boat, paddles and accessories	5 100
Cygnnet Riding Club Inc	Improve drainage at club grounds	910
Glenorchy City Council	Poimena Disc Golf Course basket replacement	3 047
Lake Rosebery Ski Club Inc	Purchase fire fighting and safety equipment	817
Latrobe Amateur Swimming Club	Purchase lane ropes, holding wheels and starting blocks	3 300
OHA Football Club	Purchase a spinal board stretcher	780
Palena Netball Club Inc	Develop coaches and increase participation through Net Set Go	662
Rogaining Tasmania Inc	Purchase a marquee tent	1 156
Tasman Council	Purchase indoor bowling mats and accessories	2 044
University Mowbray Sports and Community Club	Purchase portable aluminium goal posts	1 136
Westbury Cricket Club Inc	Purchase a centre wicket area cover	2 150

The amount allocated from the SRT grants exceeded the 25 per cent levy allocated from the CSL. The difference in funding was provided by the Department of Economic Development.

# Gaming and Wagering Tables 2009–10

## Player Expenditure, Taxation and Fees

(1 July 2005 TO 30 June 2010)

TAXATION AND FEES						PLAYER EXPENDITURE				
CASINOS	2005-06	2006-07	2007-08	2008-09	2009-10	2005-06	2006-07	2007-08	2008-09	2009-10
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Table Gaming	73 607	72 887	88 342	88 807	84 548	8 364 448	8 282 667	10 039 465	10 039 324	9 607 791
Gaming Machine <sup>1</sup>	21 718 957	22 076 137	23 433 959	24 471 254	23 286 396	90 657 981	91 338 831	96 640 260	100 809 015	95 847 718
Keno Gaming	131 845	135 545	152 921	180 246	182 809	2 242 264	2 305 185	2 600 693	3 065 416	3 108 995
Casino Unclaimed Prizes <sup>2</sup>	4 360	3 999	2 913	4 246	4 020	n/a	n/a	n/a	n/a	n/a
<b>Total Casinos</b>	<b>21 928 770</b>	<b>22 288 569</b>	<b>23 678 134</b>	<b>24 744 554</b>	<b>23 557 773</b>	<b>101 264 693</b>	<b>101 926 682</b>	<b>109 280 417</b>	<b>113 913 755</b>	<b>108 564 504</b>
<b>HOTELS AND CLUBS</b>										
Gaming Machines	28 011 133	28 712 264	30 047 861	31 799 699	30 630 012	109 421 478	112 154 027	117 297 777	123 977 312	119 644 330
Keno Gaming	1 196 185	1 230 969	1 314 435	1 512 301	1 471 436	20 524 689	20 780 179	22 362 529	25 791 541	25 024 419
Keno Unclaimed Prizes	254 929	280 609	302 720	293 541	307 577	n/a	n/a	n/a	n/a	n/a
<b>Total Hotels and Clubs</b>	<b>29 462 246</b>	<b>30 223 842</b>	<b>31 665 015</b>	<b>33 605 540</b>	<b>32 409 024</b>	<b>129 946 167</b>	<b>132 934 206</b>	<b>139 660 306</b>	<b>149 768 853</b>	<b>144 668 749</b>
<b>INTERNET GAMING AND WAGERING</b>										
Betting Exchange Tax	446 055	2 461 983	2 761 404	3 832 320	4 438 000	n/a	n/a	n/a	n/a	n/a
Betting Exchange Product Levy	523 465	2 536 319	2 894 504	4 103 107	2 281 061	n/a	n/a	n/a	n/a	n/a
<b>Total Internet Gaming and Wagering</b>	<b>969 520</b>	<b>4 998 302</b>	<b>5 655 908</b>	<b>7 935 427</b>	<b>6 719 061</b>					
<b>LOTTERIES</b>										
Lotteries <sup>3</sup>	22 866 837	24 134 062	25 263 558	23 383 528	26 881 879	28 799 942	30 395 543	31 818 083	30 847 191	35 701 285
Soccer Pools	51 882	47 636	47 676	65 229	68 019	89 698	82 816	82 887	113 403	118 253
Tipstar	29 341	27 226	14 324	n/a	n/a	54 647	51 020	25 908	n/a	n/a
<b>Total Lotteries</b>	<b>22 948 060</b>	<b>24 208 924</b>	<b>25 325 559</b>	<b>23 448 757</b>	<b>26 949 898</b>	<b>28 944 288</b>	<b>30 529 379</b>	<b>31 926 878</b>	<b>30 960 594</b>	<b>35 819 538</b>
<b>TOTAL TAXATION / EXPENDITURE<sup>4</sup></b>	<b>75 308 596</b>	<b>81 719 637</b>	<b>86 324 617</b>	<b>89 734 278</b>	<b>89 635 756</b>	<b>260 155 148</b>	<b>265 390 267</b>	<b>280 867 601</b>	<b>294 643 202</b>	<b>289 052 791</b>
<b>LICENCE FEES AND PENALTIES</b>										
Casino Licence Fees	2 853 600	2 914 799	2 997 620	3 110 400	3 177 600					
Casino Penalties	0	39 694	4 149	5 599	0					
Hotel and Club Fees	281 320	254 821	320 049	324 004	315 322					
Hotel and Club Penalties <sup>5</sup>	104 210	4 000	14 760	8 400	3 233					
Minor Gaming Fees <sup>6</sup>	20 520	21 000	36 699	35 028	35 720					
Internet Gaming and Wagering Fees	161 556	423 500	437 500	448 000	465 500					
Annual Totalizator Wagering Levy <sup>7</sup>	n/a	n/a	n/a	n/a	6 251 000					
<b>Total Licence Fees and Penalties</b>	<b>3 421 206</b>	<b>3 657 814</b>	<b>3 810 777</b>	<b>3 931 431</b>	<b>10 248 374</b>					
<b>TOTAL</b>	<b>78 729 802</b>	<b>85 377 451</b>	<b>90 135 394</b>	<b>93 665 709</b>	<b>99 884 130</b>	<b>260 155 148</b>	<b>265 390 269</b>	<b>280 867 601</b>	<b>294 643 200</b>	<b>289 052 791</b>

Notes: 1. The figures reported for casino gaming machines includes gaming conducted on the Spirits of Tasmania ferries.

2. Casino unclaimed prizes includes gaming machine unclaimed prizes.

3. Previous incorrectly reported 2008/09 Lotteries Tax amount has been amended.

4. Total Taxation / Expenditure figure now includes Lottery taxation amounts.

5. Penalties include player winnings forfeited to the Crown.

6. Minor Gaming Fees moved to Licence Fees and Penalties section.

7. Totalizator Wagering regulation commenced 1 July 2009.

## ***Hotel and Club Gaming Machine Player Expenditure by Municipality***

<b>Municipality<sup>1</sup></b>	<b>2008-09</b>	<b>2009-10</b>
Combined Municipalities <sup>2</sup>	\$18 668 984	\$17 923 360
Burnie	\$7 726 516	\$7 602 548
Central Coast	\$6 836 623	\$6 476 546
Clarence	\$8 830 333	\$8 816 018
Devonport	\$12 116 816	\$11 446 559
Dorset	\$1 582 058	\$1 573 080
George Town	\$2 299 735	\$1 999 342
Glamorgan-Spring Bay	\$1 315 384	\$1 334 342
Glenorchy	\$22 027 180	\$21 484 699
Hobart <sup>3</sup>	\$7 536 973	\$6 886 104
Kingborough	\$1 925 596	\$1 903 248
Launceston <sup>3</sup>	\$19 190 087	\$18 189 011
Sorell	\$2 867 920	\$2 714 613
Waratah-Wynyard	\$6 006 264	\$5 852 806
West Coast	\$2 909 029	\$2 665 005
West Tamar	\$2 365 640	\$2 360 005
<b>Total</b>	<b>\$124 205 136</b>	<b>\$119 227 285</b>

Notes:

1. Player expenditure figures have been reported as Accrual amounts. Player expenditure is the total amount wagered less the amount won, by people who gamble.
2. Municipalities with less than three premises have been combined to protect information of a highly sensitive commercial nature: Break O'Day, Brighton, Circular Head, Derwent Valley, Huon Valley, Kentish, King Island, Latrobe, Meander Valley, Northern Midlands and Southern Midlands.
3. Figures for Hobart and Launceston exclude gaming machines operating at Wrest Point Hotel Casino and Country Club Casino.

## ***Tax Rates Relating to Gaming Activities in Tasmania***

<b>Gaming Activity</b>	<b>Tax Rate</b>
Casino Table Games	0.88% of annual gross profit
Keno	5.88% of annual gross profit
TT-Line (Spirit of Tasmania vessels)	
Gaming machines for TT-Line	17.91% of annual gross profit
Other forms of gaming for TT-Line	7.91% of annual gross profit
Gaming Machines <sup>1</sup>	<i>Annual Gross Profit(\$)</i>
	<35 million
	>35 million
	20.88%
	25.88% of excess
Additional 4% CSL derived from Hotels and Clubs annual gross profit	
Internet Gaming and Wagering Betting Exchange	
<i>Events held in Australia</i>	15% of commission received plus an additional Product Fee being 20% of commission received from all racing events held in Australia
<i>Events held outside Australia</i>	10% of commission received
Additional CSL amount being 4% of commission received from Tasmanian residents on events held in Australia. <sup>2</sup>	
Lotteries (no state lotteries)	Through a revenue sharing arrangement with Victoria and Queensland, Tasmania receives tax collected in those states for all tickets sold in Tasmania.

### Notes:

1. Gaming machine tax is calculated on combined gross profit for both casinos and all hotels and clubs.
2. This amount is paid into the CSL by the Treasurer.

## ***Hotel and Club Gaming Machine Numbers***

	<b>Hotels</b>		<b>Clubs</b>		<b>Total</b>	
	No of venues	No of machines	No of venues	No of machines	No of venues	No of machines
30 June 2009	90	2199	10	173	100	2 372
30 June 2010	90	2206	10	173	100	2 379

## ***Special Employee and Technician Licences Issued or Renewed***

During 2009-10, 1 221 special employee licences and 86 technician licences were issued (including renewal applications). As a consequence of incomplete applications, probity and integrity concerns, the Commission rejected 18 applications.

The total number of licensed special employees increased from 3 609 in 2008-09 to 3 762 in 2009-10. The total number of licensed technicians increased from 257 in 2008-09 to 312 in 2009-10.

### **Special Employee and Technician Licences Issued or Renewed 2009-10**

	<b>Special Employees</b>				<b>Technicians</b>
	Casino	Licensed Premises Gaming Operative <sup>2</sup>	Gaming Operator	Tasmanian Gaming Licence Operative <sup>3</sup>	
Licences issued for period 2009-10 <sup>1</sup>	112	775	5	329	86
Applications rejected for period 2009-10	0	15	0	0	0
Licences issued as at 30 June 2010	552	2900	46	264	312
Provisional licences as at 30 June 2010	13	16	0	0	1
Applications pending as at 30 June 2010	0	60	1	13	2

Notes:

1. Licences issued include all new licences issued, renewed licences as well as existing licences that have been upgraded to a new category of licence.
2. Licensed Premises Gaming Operative includes Hotel and Club employees.
3. Tasmanian Gaming Licence Operative includes Betting Exchange and Totalizator employees.

## **Minor Gaming Permits**

During 2009–10, the Commission issued 371 permits to conduct minor gaming. For these 371 permits, there were a total of 425 authorised game approvals. The table lists the approvals for authorised games during that period.

<b>Game</b>	<b>Authorised Game Approvals</b>
Raffles	20
Bingo	66
Lucky Envelopes	313
Calcutta Sweepstakes	24
Multi Draw Bingo	2

## **Rectification Orders**

<b>Rectification Orders issued 2005-06 to 2009-10</b>			
	<b>Hotels</b>	<b>Clubs</b>	<b>TOTE</b>
2005-06 <sup>1</sup>	9	3	n/a
2006-07	16	4	n/a
2007-08	36	2	n/a
2008-09	13	5	n/a
2009-10 <sup>2</sup>	42	8	4

Notes:

1. The use of rectification orders was curtailed during 2005-06, pending amendments to the Act. The Act was amended in 2006.
2. The increase in orders issued during the 2009-10 period is partly attributed to an increased focus on ensuring compliance with current surveillance standards.

## ***Complaints Received and Investigated***

	<b>Casino</b>	<b>Premises</b>	<b>Gaming Operator</b>	<b>Gaming Licence</b>
Table Games	6	n/a	n/a	n/a
Keno	1	7	7	n/a
Gaming Machines	7	9	4	n/a
Exclusion	0	12	0	0
Wagering	n/a	n/a	n/a	24
Other (General)	2	2	0	n/a
Minor Gaming	0	6	n/a	n/a
<b>Total</b>	<b>16</b>	<b>36</b>	<b>11</b>	<b>24</b>

## ***Disciplinary Action against Gaming Premises***

<b>Licence Holder</b>	<b>Venue</b>	<b>Section of Act</b>	<b>Date of Breach</b>	<b>Outcome</b>
Marc Gregory and Jacklyn Gregory	Cygnets Central Hotel	148(1)	16-Jun-2009	Conditional Suspension and Cancellation
Bajib Pty Ltd	Exeter Hotel	112B(4)	1-Apr-2010	Fined \$1 200
Melmark Pty Ltd	Comfort Inn Port Arthur	92(2)	12-Apr-2010	Letter of Censure

### ***Disciplinary Action against Special Employees***

<b>Licence Holder</b>	<b>Section of Act</b>	<b>Date of Breach</b>	<b>Outcome</b>
Danny Wayne Walters	112S(1)(d)	2-May-2006	Licence cancelled
Rebecca Louise Thow	112S(1)(d)	2-Apr-2007	Licence cancelled
Michael Donald Kirkwood	56(1)	19-Jul-2009	Fined \$2 000
John Gerrard Santi	112U(1)	30-Oct-2009	Licence Suspended

### ***Disciplinary Action against Technicians***

<b>Licence Holder</b>	<b>Section of Act</b>	<b>Date of Breach</b>	<b>Outcome</b>
John Cargnello	112S(1)(a)	2-Feb-2010	Licence Cancelled

## Summary of CSL Expenditure

	50% of Levy to: Support Services, Research, Community Education, Other Health Services	25% of Levy to: Charitable Organisations	25% of Levy to: Sporting Organisations	TOTAL
	\$	\$	\$	\$
<b>Opening Trust Account Balance held by Treasury</b>	219 435	5 379	5 956	230 769
<b>Add Receipts 2009-10</b>	2 406 215	1 203 108	1 203 108	4 812 431
<b>Less Funds allocated to:</b>				
Gambling Support Services	876 505			876 505
Gambling Community Education	516 074			516 074
Gambling Research	76 718			76 718
Kids Come First	104 113			104 113
Social and Economic Impact Study	6 142			6 142
Tasmanian Gambling Exclusion Scheme	15 660			15 660
Charitable Grants		291 200		293 629
Health and Wellbeing Grants		600 000		600 000
Sport and Recreation Charitable Grants			1 102 116	1 102 116
<b>Total CSL expenditure 2009-10</b>	<b>1 595 212</b>	<b>891 200</b>	<b>1 102 116</b>	<b>3 588 528</b>
<b>Monies held by DHHS from 2009-10 allocation for future expenditure<sup>1</sup></b>	<b>0</b>	<b>0</b>		<b>0</b>
<b>Monies held by SRT from 2009-10 allocation for future expenditure<sup>2</sup></b>			<b>100 992</b>	<b>100 992</b>
<b>Total funds disbursed from CSL</b>	<b>1 123 106</b>	<b>670 651</b>	<b>1 203 108</b>	<b>2 996 865</b>
<b>Balance of CSL funds in Trust Account as at 30 June 2010<sup>3</sup></b>	<b>1 502 542</b>	<b>537 836</b>	<b>5 956</b>	<b>2 046 334</b>

### Notes:

1. As the amount disbursed from the CSL does not cover the DHHS CSL expenditure, there are no monies held by DHHS from the 2009-10 allocation. This amount does not include CSL monies held by DHHS from previous financial years or from any grants allocated that have subsequently been rescinded.
2. Monies held by SRT consist of the \$77 600 major grants and 13 minor grants totalling \$23 392 to be expended in 2010-11.
3. \$1 502 542 includes \$219 435 retained to cover costs of the 2011 Social and Economic Impact Study. Another \$1 044 000 is for one-off projects allocated by DHHS but not approved by the Tasmanian Gaming Commission and held by the Department of Treasury and Finance for reallocation in 2010-11. Under the 25% component funding for charitable organisations, \$537 836 was not disbursed for the same reason.

## **Glossary**

### ***Betting exchange:***

A betting exchange means a facility that enables persons to:

- (a) place or accept, through the betting exchange operator, wagers with other persons; or
- (b) place with the betting exchange operator wagers that, on acceptance, are matched with opposing wagers placed with and accepted by the operator (so as to offset all risk to the operator).

### ***Break Even Network:***

A group of gambling support service providers, contracted by the Department of Health and Human Services and funded through the Community Support Levy, offering counselling services and support to anyone affected by gambling.

### ***Casino gaming:***

Includes wagers on table games, gaming machines and keno systems at a casino. Casino games have set rules and fixed odds, designed to return a percentage from each wager to the casino operator.

### ***Gambling:***

The lawful placement of a wager or bet on the outcome of a game of chance or future uncertain event (for example, horse race or sports event).

### ***Gaming:***

Gaming is all legal forms of gambling on games of chance or part games of chance, such as lotteries, poker, gaming machines, casino gaming, football pools, minor gaming and some forms of interactive gaming.

### ***Gaming machines:***

A device where a player may place a wager on a game of pure chance or a game of both chance and an application of skill, but not pure skill or manual dexterity with potential to win a prize either in cash or in kind. In most jurisdictions, including Tasmania, operators must return at least 85 per cent of wagers to players as winnings, either by cash or a mixture of cash and product. Gaming machines have the capacity to be linked in order to offer major jackpots.

### ***Interactive gaming:***

Interactive gaming is defined as the act of gambling or wagering via a telecommunications device (such as the internet or telephone) in a contingency relating to a sports event, fixed odds wagering event (horse or greyhound racing), simulated game, major lottery, pools or brokered wagering (betting exchange) event.

### ***Keno:***

A game where a player wagers that their chosen numbers match any of the 20 numbers randomly selected from a group of 80 numbers via a computer

system. Keno is linked to all licensed gaming venues in Tasmania enabling the operator to offer large jackpot prizes. Keno has a fixed pay-scale such that the payout for each wager is established by rules, and is independent of the total wagers made on the game.

***Lotteries:***

A lottery is a scheme or device for the distribution of a prize, where the distribution of the prize involves an element of chance for which payment or consideration is given (i.e. the sale of a ticket). Lottery products include things such as lotto, pools and instant lotteries and these products are sold by lottery operators at various outlets around Australia such as newsagents.

***Minor gaming:***

The collective name given to raffles, bingo, lucky envelopes and calcutta sweepstakes.

***Pools:***

The pools is a numbers game of chance where the winning numbers are based on the results of the United Kingdom or Australian soccer matches.

***Player expenditure:***

The amount of money that players have lost gambling during a given period.

***Racing:***

Is the legal conduct of thoroughbred, harness or greyhound racing.

***Special employee:***

A special employee is the holder of a licence under the *Gaming Control Act 1993* who may be employed by a hotel or club, casino, betting exchange operator or totalizator operator to undertake prescribed duties in relation to gaming or wagering operations.

***Technician:***

A technician is the holder of a licence under the Act who may install, repair or maintain gaming equipment in Tasmania, including gaming machines, security systems and gaming and wagering equipment.

***Wagering:***

Wagering is all legal forms of gambling on racing and sporting events.