



Consultation on the
Gaming Control (Community Support Fund) Regulations 2022

SUBMISSION FROM VXT

VXT makes the following submission to the Tasmanian Government regarding the Gaming Control Regulations. VXT is a not-for-profit company owned by the Tasmanian Hospitality Association and the Tourism Industry Council of Tasmania.

Workforce development and training is the most critical issues facing the Hospitality and Tourism Industry. Labour and skills shortages both preceding and during the pandemic are impacting the capacity of the industry to meet customer demand and expectations. These issues are impacting the capacity for operators to fully utilise their existing infrastructure and service local and tourists. Tables and businesses are closed when they should be open due to a lack of trained staff.

Deloitte Access Economics in their report commissioned for the Tasmanian Government in 2019 highlighted that the Labour Force Requirements of the Tasmanian Hospitality and Tourism industry would growth significantly with between 5,840 and 10,866 additional people required in 2030.

While Covid19 has impacted industry demand projections, industry is currently facing labour and skills shortages. This is the result of a significant reduction in international students and international candidates on working Visa's. In response to the shortages industry has been working proactively with Government to address the attractiveness of the industry for employment and established its own industry training organisation to improve training provision and training quality. Training and upskilling the workforce for the industry is a never-ending quest, that requires ongoing commitment and effort from the industry and its operators.

To support and fund these workforce challenges, VXT recommends the Community Support Fund (CSF) allocate 25% of the fund annually to Tourism and Hospitality Workforce Development and Training programs.

The Community Support Fund exists as a result of the work, passion and toil of the Hospitality Industry and a percentage of CSF should be reinvested into the people that make the industry great – its current and future workforce. A dedicated source of funding to improve the training and quality service within the industry will improve the customer experience and enhance the Tasmanian Brand.

This allocation should not be utilised to offset current training allocations for the industry. The funding allocation would be utilised to fund accredited and unaccredited training, workforce development research and projects and support initiatives that promote employment in the Tourism and Hospitality Industry.

VXT believes that the regulations should be amended to support the provision of funding to Tourism and Hospitality Workforce Training.

Aaron Devine
CHAIR
6 July 2022

Cc Minister for Hospitality and Minister for State Growth