

Liquor and Gaming News

July 2018

SEASONAL ALERTS

Football clubs – permits for finals series

Football club officials should check the conditions and nominated hours of their special permits to determine whether their permit is suitable for finals series games.

Clubs that are authorised by a club licence may need to obtain a permit during finals if their own team is not playing and/or if they wish to sell liquor at outside booths.

[Applications can be made online](#) and should be made in advance at least seven days before the event.

REGULATORY NEWS

Undue annoyance and disturbance in and around licensed premises

Licensee's responsibilities in relation to complaints of disturbance in and around licensed premises can be found [here](#). The complaint process for disturbances in and around licenced premises is also available on our website [here](#).

Responsible Gambling Mandatory Code of Practice for Tasmania

The revised *Responsible Gambling Mandatory Code of Practice for Tasmania* and associated Tasmanian Liquor and Gaming Commission Rules took effect from 1 May 2018. Some transition measures take effect from 1 November 2018. Consequential changes have been made to the Commission's rules for all licence holders which support the Code. The rules and supporting documentation can be found on the website [here](#).

Location approval of coin change machines and exemptions to cash cheques

One of the key changes to the Code is the requirement for coin change machines to be located in line of sight of a venue staffed area and in a position approved by the Commission. The Liquor and Gaming Branch recently wrote to all Licensed Premises Gaming Licence holders outlining the approval process and attaching all documentation for licensees to make submissions. The Commission must receive all submissions by 1 September 2018 to enable adequate time for consideration and avoid any compliance issues after the requirement takes effect from 1 November 2018. Guidelines for seeking location approval of coin change machines can be found [here](#).

Another key change taking effect from 1 November 2018 is that cashing of cheques on licensed premises with gaming machines and/or keno will be prohibited unless an exemption has been granted by the Commission (or the customer is an international visitor). The Commission will consider approving an exemption where the prescribed licence holder can satisfactorily demonstrate that the venue is located in an area where cheque cashing facilities are unavailable and that this service is essential to the community. While an exemption to cash cheques can

be sought at any time, licencees are encouraged to submit requests well in advance of 1 November 2018 to allow sufficient time for consideration and avoid any compliance issues. Guidelines for seeking exemption to cash cheques can be found [here](#).

Amalgamation of brochures

Changes to the ODDS R gambling information materials and associated requirements commenced for gaming operators and venues on 1 May 2018. The Tasmanian Liquor and Gaming Commission has determined to amalgamate the ODDS R brochures, reducing the number from nine to four. Of these, the Complaints brochure (ORB09) and Gambling Regulation brochure (ORB01) are being retained and must be available in venues. The gambling activity brochures have been consolidated into brochure ORB04. This brochure provides a brief summary of gambling activities offered in Tasmania and refers players to the Liquor and Gaming website for further information. The two gamblers help brochures have been amalgamated into one brochure ORB02, and continue to provide gambling support advice and access to services information.

The Commission has also determined to reduce the number of signs required by gaming venues. The warnings for minors (ORS02 and ORS03) must remain in place. All non-legislated regulatory signage (ORS01, ORS04, ORS05, ORS06 and ORS07) is no longer required, however venues have the discretion to keep them displayed with the exception of EFTPOS withdrawal limits (ORS04) which is no longer correct and should not be displayed.

Responsible Conduct of Gambling

- A Responsible Conduct of Gambling (RCG) course must be undertaken within three months of being licensed.
- Special Employees must undertake an RCG course at least every five years from the date of the most recent qualification.
- Special Employees must forward a copy of their RCG certificate to the Tasmanian Liquor and Gaming Commission.

It is a condition of every Special Employees Licence that the licence holder must undertake an RCG course approved by the Commission within three months of being licensed. It is also a condition of a Special Employee's Licence that the licence holder undertake an approved RCG course at least every five years from the date of the most recent qualification.

Licence holders must provide a copy of their RCG certificate to the Commission to comply with the conditions of their licence. In most instances where a licence holder receives a notice from the Commission requesting them to complete RCG, it is because a copy of the certificate has not been provided. Failure to complete RCG may result in the suspension or cancellation of the Special Employees Licence.

TasTAFE and Express Online Training are currently the only Registered Training Organisations (RTOs) approved by the Commission to provide RCG training and can be contacted as follows:

Registered Training Organisation Name	Delivery Method	Contact	Website
Express Online Training	Online	1300 720 104	www.eot.edu.au
TasTAFE: Statewide	Classroom Online	1300 362 175 rcgonline@tastafe.tas.edu.au	www.tastafe.tas.edu.au

Please note: RTOs do not forward certificates to the Commission.

RSA register – up to date and available?

A licensee must not allow a person to serve liquor on licensed premises unless the person:

- has successfully completed an RSA course; or
- is enrolled to undertake a course within three months of commencing work.

The RSA Register and a copy of each employee's RSA statement of attainment or certificate is to be kept on the licensed premises and available for inspection on demand by an authorised officer, ie police or a Liquor and Gaming compliance inspector.

The Register and certificates must be kept together.

INDUSTRY DATA

- Licence applications with the Commissioner for Licensing
- Commissioner for Licensing Decisions
- Data relating to gaming and wagering

Disciplinary actions taken by the Tasmanian Liquor and Gaming Commission March 2018 – June 2018

Licence holder	Section of Act	Breach	Outcome
Tasmanian Country Club-Casino Pty Ltd (Country Club Casino)	92(2)	Allow a non-Premium Player Program member access to a Premium Player Program member-only automatic teller machine	Fined \$7 950
Lynette Hull	2.3.1	Playing keno while on duty	Letter of censure
UBET TAS Pty Ltd	67	Allowing two unlicensed persons to perform functions of a technician	Fined \$4 770
Australian Leisure and Hospitality Group Pty Ltd (Mowbray Hotel)	50(2)	Allowing staff to perform the duties of a special employee when not licensed to do so	Fined \$1 590
Ian Hunter	2.3.1	Playing keno while on duty	Fined \$1 590
TASCU Pty Ltd (Scamander Beach Hotel Motel)	92(2)	Not complying with the Commission's Technical Standards for Recorded Surveillance	Fined \$1 590
UBET TAS Pty Ltd	92(2)	Allow a television advertisement to be aired during a restricted period	Fined \$4 770
UBET TAS Pty Ltd	92(2)	Allow radio advertisements to be aired during a restricted period	Fined \$4 770
Belinda Smart	2.3.1	Playing keno while on duty	Special employee's licence suspended for one month
Tasmanian Outstanding Property Investments Pty Ltd (Retreat Hotel)	92(2)	Not complying with the Commission's Technical Standards for Recorded Surveillance	Fined \$1 590

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