



“EFTPOS WITHDRAWALS FOR GAMBLING ARE LIMITED”

CONTACT DETAILS

Liquor and Gaming Branch

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GamblersHelp
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Tasmanian Liquor and Gaming Commission



GAMBLING OPERATORS

MUST

Stick to the rules for gambling in Tasmania.

ODDS R

The longer you play, the more you lose.

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GamblersHelp
1800 858 858

Tasmanian Liquor and Gaming Commission



IT'S THE LAW

The gambling laws in Tasmania are strict. They apply to gambling operators and their staff, and to people who gamble.

Gambling laws aim to ensure that:

- gambling is fair;
- gambling environments are safe;
- gambling staff have the right training;
- information about gambling is available;
- help is available if gambling becomes a problem; and
- complaints can be resolved.

The Tasmanian Liquor and Gaming Commission enforces the laws for gambling. Gambling operators and their staff must stick to the rules.

WHAT YOU CAN EXPECT

Trained staff

- Gambling staff must be trained in the responsible conduct of gambling.

Information to players

- Gambling operators must provide information on gambling laws, support services and your chances of winning.

Exclusions

- You can arrange to exclude yourself if you are concerned about your gambling. A gambling operator can also exclude you. More information about exclusions is available from gambling staff, Gamblers Help services and the Liquor and Gaming Branch.
- If you are excluded from a gambling venue and don't follow your exclusion, you have broken the law and will be asked to leave. The venue will also notify the Commission.

Gambling advertising

- Advertising must include a responsible gambling message.
- The times that gambling can be advertised on the TV and radio are restricted (excluding lotteries).

Restrictions for minors

- If you are under 18 you are not permitted to gamble or to enter a gaming area in a hotel, club or casino.

Player loyalty programs

- If you join a player loyalty program, you must receive detailed information about the program when you join.
- Activity statements must show information that helps you to keep track of your gambling activity.
- If you do not gamble within six months after receiving a statement, any contact from venues must not refer to gambling in any form.

Food and alcohol

- You must not be served food while you are playing or seated at a gaming machine after 6pm.
- You must not be served alcohol after 6pm while playing, seated or standing at a gaming machine in a casino, or at any time in a hotel or club.
- If you appear to be intoxicated, you will be prevented from gambling.

Access to cash

- EFTPOS cash withdrawals for gambling at a casino are limited to one per day; maximum \$200.
- EFTPOS cash withdrawals for all venues (excluding casinos) are limited to one per day; maximum \$200 for any purpose.
These requirements do not apply to the part of the premises specifically designed for off-sales (i.e. bottle shops).
- Cashing cheques is not allowed, unless the venue has received special approval in which case cashing cheques for gambling is restricted to the same EFTPOS withdrawal limits (excluding lotteries and international customers).
- Withdrawals at casino ATMs are limited to \$400 per day.
- Cash advances from credit accounts are not permitted.

Payment of winnings

- Gaming machine and keno cash payouts must not exceed \$1 000 (payments above this must be paid by cheque or direct bank transfer if available and made the next business day).

- Gaming machine and keno payouts over \$300 must be paid by cheque on request or direct bank transfer if available.
- Cheques for gaming machine and keno payouts must not be cashed by a gaming venue.

Offers and giveaways

- Venues must not give you a gambling voucher valued at more than \$15.
- Venues must not require you to gamble more than \$10 for a specific period of time to obtain a prize or enter a specific prize draw (excluding lottery players and casino premium players as defined by the Commission).
- If you enter a promotional prize draw (where the value of any individual prize is greater than \$1 000), venues must not require you to attend the draw in order to win a prize.

Clocks and lighting

- Clocks must be located in each gambling area (excluding lotteries).
- In gaming machine and table gaming areas, you must be able to see and read clocks and signs easily, and be able to see the faces of people around you.

Complaints

- If you have a gambling-related complaint you can talk to staff at the venue and the relevant gambling operator. If you aren't happy with the response, contact the Liquor and Gaming Branch.

For more information on gambling laws in Tasmania and updates, go to:

www.gaming.tas.gov.au

