

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

- 1. All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**

Please keep my identification details confidential & publish my submission as anonymous

- 2. What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**

The benefits are that there are people who enjoy social gambling and there are taxes collect for the government to use to benefit all of our community. The costs are personal with the destruction of peoples live for those that have difficulty with addition. It effects the gambler but also their friends and especially their family. The gambler and their family do not have enough money for day to day needs. This eventually effects the gambler mental health.

- 3. What impact do you think gambling has on other Tasmanian industries and the economy?**

The gambling industry provides employment for a few and taxes for the government to uses to provide services and infrastructure.

- 4. What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**

I believe the current harm minimisation is inadequate.

- 5. What's your view on whether gambling venues adhere to responsible gambling practices?**

I believe gambling venues are primarily interested in revenue and not harm minimisation. I believe that there needs to be a reduction in the machine jackpots to \$1,000 a reduction in the maximum bet to \$1.00 and the spin frequency to a minimum of 6 seconds.

- 6. What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**

Covid 19 had a positive impact on the finances of gamblers and their families.

- 7. What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**

Covid 19 had a negative impact on the finances of gamblers and their families.

- 8. Any other matters you wish to raise or general comments you wish to make?**

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- 2. What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Pokies are the most harmful form of gambling because they are deliberately designed and programmed to addict. They cause great harm in low socio economic areas particularly. The revenue the state receives is far less than what it spends on harmed people.
- 3. What impact do you think gambling has on other Tasmanian industries and the economy?**
The money lost on Pokies is removed from the community meaning it doesn't circulate and recirculate. That harms other businesses. The money lost isn't spent at the hairdresser or mechanic who then have less money to spend on wages.
- 4. What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Tasmania's harm minimisation is a joke. Excluded players can just go to another venue and play and there has been no attempt to remove Pokies addictive elements.
- 5. What's your view on whether gambling venues adhere to responsible gambling practices?**
Venues do not enforce RSG. Facial recognition technology should be used to enforce exclusions. Spot checks should be used to ensure RSG enforcement. Fines should be bigger. Has any venue EVER been fined for failing it's RSG code?
- 6. What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
None of my group took up online gaming but the dramatic increase in Pokies losses when venues reopened should have been anticipated and steps taken to prevent it.
- 7. What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Directly none but for addicted players, loaded with Job Seeker and Keeper, losses were huge.
- 8. Any other matters you wish to raise or general comments you wish to make?**
Addictive elements must be removed from Pokies if they must be kept on every street corner in places like Glenorchy and Newstead.

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- 2. What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Benefits hardly anyone and costs the community greatly with family destruction, depression and suicide.
- 3. What impact do you think gambling has on other Tasmanian industries and the economy?**
Costs the retailer and so many other business heaps because this money spent on pokies could have been funnelled anywhere else and actually benefited the community.
- 4. What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
They are inadequate and gambling machines should be returned to the casinos and removed from the community
- 5. What's your view on whether gambling venues adhere to responsible gambling practices?**
None get them out of our communities period!
- 6. What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
None I'm not that gullible but I did notice some of the people who do use them had money to do other things with.
- 7. What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Obviously some of them went back to wasting their time on these mind numbing money stealing machines.
- 8. Any other matters you wish to raise or general comments you wish to make?**
Get rid of them!

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
It has an enormous impact on people's well-being. The limited benefits of enjoyment and novelty are hugely diminished by the ruinous consequences on people's health, finances, careers and families. The outrageous operator profits and filling of government coffers with diminished responsibilities for consequences does very little to repair the damage inflicted on communities, families and individuals.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
It has great impacts on health and family services, businesses, rental property owners, the police and the judiciary as addicts can't afford to pay rent, steal from their employers, take up police time, waste legal resources and cost taxpayers for incarceration when they are convicted of crime. It costs \$2300 per week to keep someone in prison. Also money spent on essentials is diverted away from the economy to line the pockets of gambling operators.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
There should be warnings outside premises warning potential patrons of the serious mental, physical and financial health impacts similar to alcohol and cigarette health warnings. The harm minimisation measures are largely voluntary and the responsibility of the sick addict not the gambling operators who are really criminal facilitators. Maybe if it was a requirement to possess a gambling licence and make that an entry requirement to gaining access to gambling venues or online sites then it may be possible to prevent addicts from engaging in their detrimental addictive behaviour.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
I doubt if they are taken seriously as it's not in the venue's interests. Pokies should be removed from pubs and clubs and only allowed in casinos. That would make them far more inaccessible.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
I don't gamble and don't know anyone who does but I expect the lockdown moved a lot of gambling online.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Again not relevant to me but I expect that the levels went almost back to where they were before.
8. **Any other matters you wish to raise or general comments you wish to make?**
Gambling should be treated as a fraudulent scam and a public health threat. The damage it does to individuals, businesses, communities and innocents affiliates of the addict is incalculable. It destroys people's lives and governments should be held accountable for allowing this to be introduced into our society in the first place.

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- 2. What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Overall gambling has a negative impact on individuals, families, and the wider community. The financial losses for gamblers playing pokies far outweigh any benefits to the community. The only people that consistently benefit are the owners of said machines and the venues hosting the machines.
- 3. What impact do you think gambling has on other Tasmanian industries and the economy?**
I would say the economy benefits through taxes, liquor licences and sales, land tax etc. But then money has to be spent on services for regulation, to combat addiction, to rehab addicts, to assist those in need (who have lost everything).
- 4. What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
More needs to be done. Take the pokies out of pubs and clubs, make them casino only - easier to regulate and easier to regulate participants.
- 5. What's your view on whether gambling venues adhere to responsible gambling practices?**
I wouldn't know, but would guess that there would be a varied responses to adherence to regulations. Remove pokies from pubs and clubs.
- 6. What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
None - besides the occasional tattslotto ticket, I generally don't gamble.
- 7. What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
None
- 8. Any other matters you wish to raise or general comments you wish to make?**

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We only have to read the Mercury each week to read of persons embezzling money from their workplace , as a means of gambling at the pokies.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
Gambling at poker machines within the lower socially economic has a detrimental effect on the economy (supermarkets etc). Children are going to school without food consequently breakfast clubs are funded by charity.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
I think poker machines should be at casinos only. This would eliminate a big percentage of gamblers and be easier to track the vulnerable.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Gambling venues do not adhere to the gambling practices. I know the casino was sending messages and phoning gamblers just prior to the restrictions being lifted.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
As I have stated previously the casino was enticing gamblers with free food etc. If they attended when bans were lifted.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
The Mercury stated the loss of money by hotels etc whilst COVID restrictions were in place .
8. **Any other matters you wish to raise or general comments you wish to make?**
As a friend of a addicted gambler (poker machines) I have seen how the hotels and clubs entice problem gamblers into their premises.

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Financial, alcohol problems, broken families, addictions
- 3. What impact do you think gambling has on other Tasmanian industries and the economy?**
Stress in work places, stealing, health and police
- 4. What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Not good enough
- 5. What's your view on whether gambling venues adhere to responsible gambling practices?**
Remove s ad lol poker machines from the state. The govt will still get their taxes in other ways as people spend money on necessary services
- 6. What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
n/a
- 7. What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
N/a
- 8. Any other matters you wish to raise or general comments you wish to make?**
The govt is run by corporations. They are corrupt

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Legalised Gambling (particularly poker machines) makes a vast profit for a very few individuals at the expense of a great many more. It exploits naiveté and gullibility, and the foolish notion that you can "win back" your losses. It encourages the exploitation of the poor, feeble-minded and elderly. The harm caused by gambling is vast, and not worth the scant benefit. Pubs and Clubs can survive without Poker Machines, much as they did when Live Music was common in drinking venues. Businesses that need gambling to survive are not ones our society needs.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
The Poker Machine industry (and so some minor extent Keno and Horseracing) keeps some Pubs alive, but at the expense of exploiting their most vulnerable patrons. It is a loss to the Tasmanian economy, as much of the profit is absorbed by the Federal Group and/or the Farrell family, and not re-invested in the state. They pay scant taxes in any case, and the recent \$300 million dollar gift to them by the Liberal Government (in terms of continuing gaming licensing) guarantees that they do not pay their fair share. Poker machines make most Tasmanians poorer. There is less money in our communities because Poker Machines suck it all away in Elwick and other economically disadvantaged places.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Pathetic. The Tasmanian Liberal Government's approach to problem gambling is laughable in its' inadequacy. They can't even make a voluntary exclusion system work. The best solution for the community as a whole is to permanently ban Poker Machines and all other forms of gambling. This should start immediately in pubs and clubs, where the most harm is done to vulnerable Tasmanians. Gambling exploits ignorance, and those who profit from it are scum.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Of course they don't adhere to responsible practices. If they did they would barely make a profit. Letting granny pour her welfare check into the machines is necessary for the survival of the gambling-addicted venue. Gambling relies on a kind of wilful ignorance, and obsessive behaviour, and often a lack of sobriety. Letting people gamble when intoxicated is a truly abhorrent exploitative practice. The only responsible step is to ban gambling from licensed venues.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
None for my part; I do not gamble, nor do any members of my immediate family. My mother has ceased spending evenings at the Casino, which is a good thing, as she does not have the spare money to gamble (as she used to do with my late father).
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
None that I can tell.
8. **Any other matters you wish to raise or general comments you wish to make?**
Gambling exploits the mentally ill more than most. Poker machines in particular are designed to exploit psychology to draw users (particularly the elderly) into compulsive behaviour. This is a disgusting abuse of vulnerable members of our communities. I do not support legal gambling in any form, and strongly argue that it should be permanently prohibited in Tasmania. Make the Farrell family earn an honest living.

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
The provision of poker machines in pubs is a business model which targets the poorest and most vulnerable in our community. This activity as well as proceeds from other forms of gambling provide the government with tax revenue which they might see as a benefit for them.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
When gamblers lose money from their habit the loss of income affects their family and the economy as a whole because there is less money to spend on food or services.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
They are totally inadequate as evidenced by the rise in numbers of people being affected by gambling addiction.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Further restrictions to enable adherence to responsible gambling could include controlled limits on spending over a 24 hr period. Also lower limits on the amount needed on each individual machine would be another way of making gambling more responsible.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
Irrelevant to me because none of my family or friends are regular gamblers. However I have read in the newspapers that Covid -19 lockdown led to a notable reduction in participation in gambling.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
NA
8. **Any other matters you wish to raise or general comments you wish to make?**
While the government receives taxes from the Gambling Industry they will continue to support and be supported by those industries. Only the government has the power to do something about the huge issue of problem gambling and how it affects our most vulnerable people. It's time for the government to DO SOMETHING!

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
Gambling is so addictive that it should be banned. It impacts the community and families and small business. It is a sad scourge on our society. Addicted gamblers are often led to stealing and criminal acts. A life of shame.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
I believe the only places where gambling should be is in the casinos as is the case in West Australia.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
The gambling machines should have limits. Staff at the venues should not entice gamblers to spend more time there.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
No idea. I have heard that some gamblers used online sites.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
No actual evidence
8. **Any other matters you wish to raise or general comments you wish to make?**
Gambling is a scourge on our society. The Tasmanian government is complicit. It has horrible impacts on people already struggling to live.

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
I live in the northern suburbs and I see no benefit, the costs to the community seems a very high price. Impacts that i see seem to be mainly on low socioeconomic areas, in some areas leading to light criminal activity. I see family income drained, and due to this poor health and minimal family times, sometimes with consequences of child neglect and domestic violence.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
I does provide jobs across the state
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Current measures are light. I have no faith in there being changes given the Tasmanian Hospitality Association and Federal Group are major party sponsor of the current government. I believe that pokies should be banned everywhere completely. they add nothing and do not require many employed staff to oversee.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
They don't in most areas I've seen. Responsible gambling practices should include: general information and stats visible in all gambling areas, customers and communities have regular interactions, provisions to exclude types of gambling (like Pokies), harder to make financial transactions, and more advertising and promotions on gambling - like smoking.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
Friends and some work area impacts I've seen have been mainly break down of family units, borrowing to capacity, high stress levels, illegal practices to try and pay debts
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Oh wow, boy did everything change after restrictions were lifted! I saw some friends, and work colleagues just start back up where they left off.
8. **Any other matters you wish to raise or general comments you wish to make?**
Not really, I have very little faith in the current government

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
It has huge impact we deal with the impact every day in the social services sector. Increased family tensions over money often triggers family violence also it keeps children in poverty. It affects the lower socio economic groups the most because of their lack of disposable income. Advertising on streaming services and TV have a significant impact on children also games on the internet target children and are geared to lead to a gambling culture.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
Money spent on gambling is lost to the community there are no benefits other than the significant tax which is completely cancelled out by the social costs. Emergency relief spend was down while pokies venues were closed a week after they opened we were seeing an increase.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Ineffectual at best a token gesture meant to tick a box. Increase tax on gambling to 80% of revenue.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Closure is the only effective responsible gambling practice.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
I don't gamble I have seen the harm both working in the hospitality industry and now the social services sector. It is a scourge on society and targets the poor, uneducated, mentally ill and now the young. During COVID lock down we saw a reduced need for ER relating to gambling unless the individuals had access to the internet but the demographic we usually work with have limited access to internet.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Increase across the board for our at risk clients.
8. **Any other matters you wish to raise or general comments you wish to make?**
Gambling industry in all its forms are a sort and do more damaged than all drugs apart from alcohol it is a cancer on society and only benefits the few and in this state only one family it is a total disgrace. There are no positives before pokies hospitality venues employed more people not less, the pokies decimated

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Our children are being groomed to gamble from the time they can look at a football match (i.e. before they can even hold a mobile phone. Our State is actively feeding this addiction by ensuring gambling is a comfort fall-back for anyone who is lonely, bored, unemployed, or suffering mental stress. The profit made by this industry via pokies disappears straight off the island into the pockets of a family living in NSW. There is no public good in this recipe for Tasmania: giving people an addiction that is linked to domestic violence is clearly NOT a sensible way to create jobs - the jobs argument is nonsense. The only reason the current situation is allowed to continue is because the profiteering company funded the Tasmanian Liberals last election campaign. i.e. it is a direct example of cost of party politics to public good.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
Costs: mental health, domestic violence, ability to make sensible choices, \$\$\$ disappearing out of the State, loss of labour that may otherwise be available to sensible/productive pastimes.
Benefits: none (current situation creates a greater economic dependency on services surrounding the pokies, but this is a vicious circle based on unaccounted costs - not true economic gain).
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
!?. Just get rid of the pokies. Every action has an equal and opposite reaction. The cost of the pokies cannot be anything less than the money it supposedly generates.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Gambling venues are there to make money. Anyone who thinks otherwise is not in the business/industry. There is next to no monitoring (let alone compliance enforcement). If I were in the industry, I would not be in the least bit concerned ... after all!, I fund the election campaigns of the major parties, so what are they going to do!?
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
None, except there seemed to be a lot more ads etc. We all abhor the gambling industry and value our State enough to spend in a way that our dollars stay IN the state (as much as is practically possible). We prefer to make donations to local services than tip money into a machine to be shipped off to NSW.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
None.
8. **Any other matters you wish to raise or general comments you wish to make?**
No

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
I see no benefits to gambling - it destroys families and relationships Children and adults would benefit from less opportunities to gamble, giving them more money in their own pockets not lost to gambling addiction so that they can feed, clothe and house their families and enjoy family outings and holidays and improved health; the cost of gambling for many families is poverty, stress, poor health (less money for healthy food and heating at home)
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
When money is wasted on gambling it is not being spent on the local economy - on food and clothing, holidays, outings - it would be much better people spend money on positive worthwhile relationship building activities which they cannot do if they have gambled their money away; Home improvements can be done when extra money is saved not wasted on gambling which supports the hardware stores, furnishing stores and building industry
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
I was very pleased when casinos and pokies closed due to Covid 19 and hope pokies do not return to hotels - they should only be in casinos get rid of pokies from hotels and open them up for tables and chairs for dining or eight ball tables for healthier socialisation
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Good lighting, no dark areas and out of sight of children
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
I do not gamble but I know of others who could not visit gambling/pokies venues and saved money, spent more time with family and rediscovered healthier activities to do with their time
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Unsure
8. **Any other matters you wish to raise or general comments you wish to make?**
Get rid of pokies from hotels in Tasmania

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Gambling has a very detrimental effect on the Tasmanian community - it has absolutely no benefits and only causes harm. The high costs are not just financial - gambling costs people's jobs, relationships, homes and even lives. I used to work at Child Safety and I worked with a family where the kids were removed as a direct result of a gambling addiction.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
Gambling sucks money out of the Tasmanian economy, out of our small businesses and out of our industries and ends up mainly in the pockets of millionaires who have a monopoly on the pokies in Tasmania.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
The current gambling harm minimisation measures are a joke and are totally inadequate. Pokies should be banned or at the very least the Tasmanian Government should 'implement evidence-based measures to reduce losses' e.g. reduce number of spins or amount of bets like in NSW.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Gambling venues will do everything that they can get away with to increase their profits - they are not interested in people or being responsible corporate citizens. I don't know what other practices should be considered but I am sure that there would be some evidence based ones around. To start pokies should be banned.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
The people I spend time with socially don't gamble. Some of my vulnerable clients really missed gambling on the pokies.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
I noticed an increase in my vulnerable clients gambling due to them trying to escape poverty and also having the extra COVID payment to gamble with.
8. Any other matters you wish to raise or general comments you wish to make?

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2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Problem gambling destroys families it robs the gambler of self-respect and is a huge contributor for family violence. If you've worked hard to make a good life for your family and your partner puts it in a machine that has no chance of winning who does that benefit?
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
I believe it puts huge strain on businesses if money is going into machines then there is no money for anything else not even decent food for the kids
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
The only measure I know of is self-banning gambling is a mental health condition and needs to be treated as such there needs to be more education for everyone in the community to realise it's not a personal choice it's an illness that others are profiting from and that's not right
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
I don't go into gambling venues but my experience from family is that a problem gambler is made to feel welcome like they're visiting friends how can that help
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
Thankfully my family members that have issues have overcome them with the help of support groups prior to COVID but I should think the greater community would have benefited
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
I know my bosses wife is back there you can see it on his face and he doesn't want to go home at the end of the day. What a nightmare
8. **Any other matters you wish to raise or general comments you wish to make?**
More can be done it is not a personal choice for some it is not a harmless bit of entertainment it's a cancer

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**
Please keep my identification details confidential & publish my submission as anonymous
2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Very little benefit apart from a small amount of 'utility' for recreational activities akin to relaxing with friends over a beer etc.. and possibly a very small number of direct jobs. The costs are enormous especially given the vast percentage of the profits (i.e. player losses) are transferred interstate to a private company. It's laughable really (if it wasn't so sad) The social costs to struggling families would be hard to put a cost on I think but it must be high.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
A very detrimental effect as discretionary income is redirected into this unproductive sector.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Player loss limits are too high - the ability to lose your wage in a short space of time is unconscionable IMO. I think slowing down the spins / locking the machine after a set time / bet limits need to be explored and implemented.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
I would be very surprised if these practices are adhered to by industry participants. Venues could reduce the number of machines along with bet limits. Rental costs back to the machine owners needs to be reduced too.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
No impact personally apart from the satisfaction that players were temporarily losing less.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
No impact personally.
8. **Any other matters you wish to raise or general comments you wish to make?**
Government needs to stand up to the elephant in the room and either ban pokies /keno from local pubs / clubs and/or tax the industry appropriately to be more in line with interstate governments.

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**
Please keep my identification details confidential & publish my submission as anonymous
2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
The social impact in Tasmania is devastating as we have two Casinos and Hotels some don't have pokies but then majority do throughout the state . I personally know of people who have lost their loved partner and turned to gambling. Very sad when someone loses their assets due to the no control over pokies, the local Casino encouraged people gambling buy inviting them to Hobart with free travel and return to Launceston. There should be some control or limit but the Gambling Lobby in this state is very powerful . And a blanket ban is a long way off due to their support to the present Government and past Governments \$. So our Governments needs to stop relying on \$ from Gambling.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
The gamblers in the state would be spending on more essentials for living instead of handing out their \$ into the pockets of a few. Also lot of gamblers think it's a hobby, and can become an addiction with no consequences to the venues. Money should be spent and families suffer if a family member gambles.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
Measures to restrict hours could be helpful and a card where a certain amount can only be spent. May help people redirect away from pokies, if cash is not freely available like ATM machines so available.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Not enough is done to defer problem gamblers . Having signs about a problem doesn't go far enough. Limits would be useful
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
I don't use pokies, I did in the past and when I saw misery from others stopped my little flutter of a limit I put on myself. Good during COVID-19 because these places were closed.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
No changes for me and I haven't been to a venue to see if people had slowed but might say not a lot of money to spend so would have some impact.
8. **Any other matters you wish to raise or general comments you wish to make?**
Hoping that submissions will be acted on and something positive comes from this .

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**
Please keep my entire submission confidential
2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
The only "benefits" are the financial benefits to pubs, casinos, and businesses who have gambling facilities. Individuals may try to argue that it "builds community socialisation" by mates getting together for a beer and a go on the pokies or the races, but the losses far outweigh the wins in the long-term, and often in the short-term also.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
As above, I feel that the only "benefits" are the financial benefits to pubs, casinos, and businesses who have gambling facilities. Therefore one could argue that gambling is beneficial to hospitality and tourism, but overall it's only benefiting a very small corner of our economy. It isn't drawing tourism to Tasmania (nobody thinks "I'll go to Hobart just so I can visit Wrest Point"), so the interstate/international gambling that occurs is incidental from people already coming over. The vast majority is simply generated by locals who are either gambling because the facilities are simply there in front of them, or because they have a habit.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
I feel that pokies/gambling facilities should be banned from everywhere except casinos - they exist for the sole purpose of creating money through gambling. Pubs don't need to have gambling, as it takes advantage of those who are having a drink and think "one go won't hurt..." or families out for a meal with their kids and think it won't matter if they put a few dollars on the Keno, but it can lead to addictions that damage lives.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Many pubs I've been to will have a sign claiming that they limit the number of transactions/amounts of cash you can get out from Eftpos, but they don't tend to follow it. I've seen it happen where they'll keep giving cash out to people who keep pumping it through the gaming machines, then going back for more.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
I have a friend who, sadly, is a gambling addict but is deeply in denial and will not yet accept help/intervention. During the lockdown she switched from in-person gambling to online gambling. Her spending did not decrease during this period, as she found other ways to get her fix. She also developed an addiction to a pokies game app on her phone that uses real money through micro-transactions to buy more lives, and has spent significantly on this app to cope with her inability to gamble in person.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Friend from above answer went straight back to the pubs/casino to continue gambling just as she'd always done. Nothing changed.
8. **Any other matters you wish to raise or general comments you wish to make?**
The Liberal Govt. shouldn't be tainted by the money-hungry hospitality/pub/casino groups who line their pockets, and should've banned pokies.

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**

Please keep my identification details confidential & publish my submission as anonymous

2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**

Gambling has an enormously detrimental effect on the Tasmanian Community. I can see no benefits and the cost is evident in the breakdown of family life, financial suffering to parents and children, trigger for domestic violence, catalyst for mental health problems, homelessness, child abuse and neglect, criminal activity through stealing to gain assets to fund gambling habits, suicide, leads to increased consumption of alcohol, increase medical and allied health expense to cope with the depression and despair it creates. It takes away the quality of life. The money lost on gambling would be better spent in the economy to create jobs and opportunity for those affected.

3. **What impact do you think gambling has on other Tasmanian industries and the economy?**

Gambling takes money out of the economy and this money would generate more jobs and a better quality of life for the addict and their family etc.

4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**

They are useless when they have allowed an enormous increase advertising which negates any harm minimisation measures. What about the effect of the wide scale advertising of gambling on children. The Tasmanian Racing Industry is particularly targeting families by including children with Family Race Days which include activities to attract and groom children. This type of activity should be immediately banned.

5. **What's your view on whether gambling venues adhere to responsible gambling practices?**

I do not attend gambling venues and cannot comment on responsible gambling practices. I am however concerned at the growing and targeted out of control gambling advertising.

6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**

I do not participate in gambling but I am aware there has been an increase in online gambling during lockdown and this correlates with an increase in domestic violence and other negative outcomes

7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**

No impact as I do not gamble.

8. **Any other matters you wish to raise or general comments you wish to make?**

I am concerned about the predatory, addictive nature and unfair odds associated with all gambling but I believe there is a concerning development in this State with the potential for endangerment and harming of Tasmanian Children and Youth involved in community sport and attending training facilities that promote gambling.

A tangled web of influence will enable extensive, harmful, coercive advertising with a 60 Second Quick and Easy Sign-up for online betting in a Hotel Industry environment at the Derwent Entertainment Centre venue that will now incorporate children's sport.

We must interrupt the association of young people's sport with gambling and alcohol consumption.

Harmful gambling is connected to the NBL Deal - potentially endangering and harming children at the Derwent Entertainment Centre (DEC) sports venue designed to provide children's sports training facilities and attendances for community events.

The NBL has partnerships with leading online bookmakers Ladbrokes and Sportsbet to promote digital sports betting and wagering. Sportsbet has renewed and expanded its partnership with the NBL.

The partnership will bring basketball fans and Sportsbet customers together with Sportsbet odds to be integrated into the NBL fixture and ladder on the NBL website and NBL app. Research has revealed Sportsbet has spent nearly half a billion dollars over five years on marketing to tighten its grip on the rapidly growing market. There is a tangled web of influence with a vast network of payments made to individuals and clubs (Refer ABC 7.30 Report 5 March 2019).

The Glenorchy City Council has enabled the community's Derwent Entertainment Centre to potentially become an NBL Sports and Training Centre with gambling capabilities to indoctrinate and exploit a new young audience. The Use Class of "Hotel Industry" passed by the Council will include the ability to sell liquor on and off the premises, gambling, hotel, bar, nightclub and adult entertainment. This is not a suitable environment for family entertainment, junior sports training and young people attending sporting events etc. The Glenorchy municipality is saturated with 36 gaming outlets compared to 21 in Clarence and 8 in Kingborough.

The Government's push for funding elite sports teams and in particular the DEC/Wilkinsons Point deal using our community asset, prime land and \$68.5 Million in taxpayer money now appears to be a huge payback to the Gambling Industry for the massive donations to political parties at the last election. When policy and decisions are based on the size of political party donations, using our money as payback, we have lost our democracy. Decision-making is no longer based on the best interests and welfare of Tasmanians. In this case it is potentially payback to the harmful and cashed-up Gaming Industry. It should be recommended that the harmful gambling industry should be banned from donating money to political parties in return for favours. Gambling advertising needs to be controlled and moderated.

All this is happening against the background of our Covid 19 pandemic with ongoing and increasing physical and mental healthcare priorities, our homeless at great risk and disadvantage on the streets, increasing unemployment and loss of income affecting the welfare of families and a deficit increasing into billions in the next few years. This socially harmful deal to expand gambling on a massive scale with Government funds plus Sponsorship of \$2 million per year is ethically and morally wrong and should not be enabled and facilitated by Governments. The introduction of State based NBL and AFL Teams is designed to increase capacity and profits for the Gambling Industry.

Legislation was introduced into the Victorian Government last year on 26th May 2019 to attempt to regulate the harm being done to their young people with addictive online sportsbetting promoted through constant advertising and marketing in community-based sporting venues. New research in Victoria estimates 25,600 students aged 12-17 are spending \$2.9 million on gambling each year, despite being under the age to legally gamble.

This legislation should be urgently replicated in Tasmania.

The Liberal Government promised the building of a \$10 million indoor multi-sports facility during the 2020-21 election campaign. It was to be used for multiple sports including basketball, netball, gymnastics, volleyball, futsal and martial arts. It was also stated that the new facility will meet the growing demand for indoor sports, with more than 5000 Tasmanians using existing facilities every week in Greater Hobart and some associations reporting waiting lists.

"Increasing participation rates is fantastic but it brings growing pains, we need to provide facilities," Premier Will Hodgman said. It was also stated:- "This investment follows the conclusion of the Southern Indoor Sports Facilities Feasibility Study that was funded by the Hodgman Liberal Government.

The study found that there is a strong demand for an additional indoor multi-sports facility in Tasmania's south. The study suggested that the addition of a new facility could result in a 40 per cent growth in membership across a large variety of sports over five years.

Participation in many sports is on the increase, and we want to see this trend continue. To participate, Tasmanians need infrastructure that not only supports but encourages activity."

There was nothing said that children would be subject to grooming into online sportsbetting while attending a government funded venue. The Local Government Authority and politicians have stated the problem is the Electronic Poker Machines. This is so untrue. The real problem is the growing influence and scope of sportsbetting.

The laws against endangering and harming children in this way must be respected. How can justice be provided to our children when politicians are facilitating, sponsoring and financially contributing to this?

Who will intervene to prevent the endangerment and harm to our children and youth now and permanently into the future. Once this is in place it will be impossible to undo and protect our children. The Planning System must be modified to include this new threat to society, There has been an increased amount of research providing evidence of the harm being done to young people. Governments have failed to act on this evidence and protect young people.

Some references to this fast growing online gambling threat are provided below:- Sportsbet's Big Punt - A Tangled Web of Influence

<https://www.abc.net.au/news/2019-03-05/sportsbet-documents-reveal-millions-spent-on-marketing/10833196?nw=0>

<https://responsiblegambling.vic.gov.au/>

https://www.researchgate.net/publication/320474243_What_do_children_observe_and_learn_from_television_sports_betting_advertisements_A_qualitative_study_among_Australian_children

<https://harmreductionjournal.biomedcentral.com/articles/10.1186/s12954-018-0254-6>

Young people and gambling-related harm

The impact of gambling on children and young people (subsequently referred to as young people) has emerged as an important public health issue in the last decade [1,2,3]. Researchers have demonstrated that approximately 60–80% of young people engage in formal or informal gambling prior to the legal age in various jurisdictions and are vulnerable to harmful and problem gambling [4,5,6,7].

Recent research findings that state an average of 374 gambling ads are shown on Australian free-to-air TV each day, and that children see a large proportion of them, was cause for concern.\\ and \\ For example, much of Sportsbet advertising also appears to promote bullying and even promotes drug use. Existing customers are being offered inducements to bet.

2017 - A spoof campaign, featuring drug cheat Ben Johnson who won the 100m sprint in the 1988 Seoul Olympics and subsequently had his title stripped days after the race after testing positive to steroids, pushes Sportsbet's Android app, along with a Lance Armstrong lookalike, a burly Eastern European weightlifter and a muscular Chinese female swimmer.

In addition to the campaign's title, references to drug use are littered throughout the ad as Johnson is introduced with: "When it comes to performance enhancement, Ben really knows his stuff."

Sportsbet shows off how its new iPhone app is 'incredibly easy' to use Creative Works By Taruka Srivastav-05 September 2019 04:21am Tim Hernadi, general manager of Marketing, Sportsbet said: "This campaign has been developed with the Sportsbet audience clearly in mind. Designed to bring a smile to peoples' faces by taking the mickey in an endearing way, it simply highlights how Sportsbet's new iPhone app is so easy to use, it's foolproof."

Sportsbet - Online Betting 17+

Bet On Horse Racing and Sports

sportsbet.com.au

Sports Fan?

More Choice: Looking to bet on the AFL, NRL, EPL, NBA, MMA, NFL, MBL, NHL, IPL, BBL, NBL? -- basically any sport with a three letter acronym, well we've got heaps of markets on all of them. We've even got all the sports that aren't acronyms too, Boxing, Latvian handball, Motor Racing and an absolute heap of novelties too, from elections and politics to reality TV and awards ceremonies.

Player Hub: Be a fan of the player, not just the game! Player markets, stats and insights, all in the one hub!

Bet on Horse Racing, AFL, NRL & Sports with Ladbrokes - 60 Second Quick & Easy Signup.

Online gambling is one of the riskier types of gambling because it is easy to bet and lose a lot of money very quickly.

Is the lease of the Derwent Entertainment Centre and \$68.5 million taxpayer money that will result in the promotion of sportsbetting and wagering a payback for political donations received by political parties at the last election? Is the Government, the Opposition and Basketball Tasmania creating a captive audience and an environment at the community's Derwent Entertainment Centre for young people to be exploited with sports betting and alcohol consumption by the Gaming and Hospitality Industry?

It is important that we interrupt the association of young people's sport with gambling and alcohol consumption. I am respectfully requesting that you carefully consider these issues and recommend actions to prevent the ongoing endangerment and harm to our children and youth now and into the future. Once this venue is established it will be impossible to undo and protect our children.

If politicians can't protect our children and youth there is no hope for their future and their families. They are being betrayed. Governments should not enable and financially contribute to the endangerment and harming of children by using the excuse of sports training and community events to create this environment. The laws to prevent the endangering and harming of children should be respected.

Thank you for the time you have taken to consider this issue of great concern. This issue urgently requires action to protect the rights and well-being of children and young people in Tasmania.

My friend recently had \$421,000 stolen from his business over a 2 year period by a relative of a horse trainer in Tasmania. It has ruined his life and health. He has lost his business and is now destitute due to the actions of this online gambler. There will be no restitution of his stolen money. The laws and consequences for offenders need to be strengthened.

There appears to be no Planning Laws to control the promotion of Online Gambling in the presence of young people and I believe this issue also needs to be urgently addressed through updated legislation. The issue of political donations from the Gambling and Hospitality Industry also needs to be addressed. These donations from

a harmful industry must be banned. We must not fail our young people and families suffering hardship, domestic violence, family breakups, child abuse, child neglect and suicide to name just some of the consequences of this harmful Gambling Industry.

Please do not ignore this harmful industry expanding within our community. Please make strong recommendations to protect us and our children.

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**

Please keep my identification details confidential & publish my submission as anonymous

2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**

For a small entertainment benefit, the costs to the Tasmanian community from gambling are massive. Gambling destroys people's lives and the lives of those around them. There is no justification for the trauma inflicted upon the community as a result of gambling, and the impacts can be significantly reduced if gambling is not allowed to continue to manipulate and exploit the community.

Gambling is the only reason that barbaric industries like horse and greyhound racing are able to continue. Charities, community organisations and thousands of volunteers spend a significant amount of time and resources in helping animals impacted by these industries, which could be spent on other animal welfare issues.

3. **What impact do you think gambling has on other Tasmanian industries and the economy?**

The millions spent on gambling would have far greater positive impact on the economy if spent in other industries in Tasmania. Gambling also increases costs in the health, justice and social services sector.

4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**

Plain packaging for poker machines - standardised imagery and audio designed for accessibility only.

5. **What's your view on whether gambling venues adhere to responsible gambling practices?**

Venues largely ignore them, and pressure staff to keep gamblers gambling.

6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**

I don't gamble, but many I know moved to online gambling.

7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**

8. **Any other matters you wish to raise or general comments you wish to make?**

While increasing gambling mitigation measures in Tasmania is important, online gambling will increasingly become an issue. Not just gambling for money - gambling-style gaming where real money is paid for the chance at in-game content is going down the same exploitative path as traditional gambling.

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**
Please keep my identification details confidential & publish my submission as anonymous
2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
Gambling is addictive, it causes individuals to withdraw from normal relationships with their families and community. It diverts finance from basic needs like housing, medicine and food; community money is drained into external conglomerates; it has created increased poverty particularly in suburbs like Glenorchy; I have known of families which have lost their homes, including siblings and grandparents of gamblers.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
It sucks community finance from these. Taxes have to support gamblers and their families instead of being used for more constructive uses.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
These measures are insufficient to control the harm. Reduce the gambling odds on all machines. races, etc.; reduce the number of hours the machines can be played; limit gambling to the two casinos; limit on-line gambling; place limits on the amount of money which can be withdrawn from any account at a gambling facility.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
Venues do not adhere to responsible gambling practices. Poker machines are fixed to provide unreasonable profit to the machine owners. Gambling prizes are far too high. Venues are created to encourage addiction. This could be changed.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
Our family and close friends do not gamble. Three work colleagues known to us have gambled more during the lock-down to the extent that they have needed help with rent. Most have not.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Has had no obvious impact.
8. **Any other matters you wish to raise or general comments you wish to make?**
The whole community would be far happier if gambling was limited as far as possible.

Submissions to the 2020 Social and Economic Impact Study into Gambling in Tasmania

Name: Anonymous (name and address have been supplied)

1. **All submissions will be treated as public unless you wish it to be treated as confidential. Please indicate your preference:**
Please keep my identification details confidential & publish my submission as anonymous
2. **What impact do you think gambling has on the Tasmanian community - the benefits and the costs?**
The benefits are that there are people who enjoy social gambling and there are taxes collect for the government to use to benefit all of our community. The costs are personal with the destruction of peoples live for those that have difficulty with addition. It effects the gambler but also their friends and especially their family. The gambler and their family do not have enough money for day to day needs. This eventually effects the gambler mental health.
3. **What impact do you think gambling has on other Tasmanian industries and the economy?**
The gambling industry provides employment for a few and taxes for the government to uses to provide services and infrastructure.
4. **What's your view on Tasmania's current gambling harm minimisation measures? What further measures do you think should be considered?**
I believe the current harm minimisation is inadequate.
5. **What's your view on whether gambling venues adhere to responsible gambling practices?**
I believe gambling venues are primarily interested in revenue and not harm minimisation. I believe that there needs to be a reduction in the machine jackpots to \$1,000 a reduction in the maximum bet to \$1.00 and the spin frequency to a minimum of 6 seconds.
6. **What impact did the COVID-19 lockdown have on the gambling participation of either yourself or friends/family/work colleagues?**
Covid 19 had a positive impact on the finances of gamblers and their families.
7. **What impact did the lifting of COVID-19 restrictions on gaming venues have on the gambling participation of either yourself or friends/family/work colleagues?**
Covid 19 had a negative impact on the finances of gamblers and their families.
8. **Any other matters you wish to raise or general comments you wish to make?**