

# Tasmanian Gaming Commission

Annual Report 2014-15

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## CHAIRMAN'S REPORT

I wrote in last year's Report that the focus of the Tasmanian Gaming Commission had been on the core regulatory functions of the Commission as defined within the *Gaming Control Act 1993*.

As I wrote at the time, this pragmatic focus occurred for a range of reasons. These included:

- a recognition that the industry required a period of regulatory stability after the introduction of the *Responsible Gambling Mandatory Code of Practice for Tasmania* in 2012; and the incorporation of the evaluation of the effectiveness of those harm minimisation initiatives into the Third Social and Economic Impact Study of Gambling in Tasmania (SEIS), due to report in late 2015;
- the continuing uncertainty during the early part of the reporting period as to the possible industry impacts of mooted reforms at the national level; and
- the resources available within the Liquor and Gaming Branch to carry out other than essential tasks as required under the Act and rules and directions relating to powers within the Act.

As I write at the end of the 2014-15 reporting period, much of the above remains relevant.

Nationally, State and Territory regulators continue to be concerned that the Commonwealth Government has evinced no interest in regulation of internet gaming and the same risks remain for those who choose to gamble on overseas based websites largely emanating from un-regulated, or poorly regulated, jurisdictions. The national initiatives regarding matters such as giving electronic gaming machine (EGM) gamblers the capacity to set spending limits and have their expenditures reported to them have ceased.

Volumes one and two of the third SEIS, being the prevalence study of gambling in Tasmania, were completed in late 2014 and provided valuable information on industry trends and gambling prevalence. A review of these volumes has, however, reinforced the view of the Commission that the interval between studies should be five, rather than three, years.

Volume three of the third SEIS is expected to be completed in late 2015. This is the volume that will give early commentary on the efficacy, or otherwise, of harm minimisation measures introduced within the Mandatory Code of Practice and the Commission looks forward to considering its findings.

The Commission continues to recognise the resource constraints facing the Liquor and Gaming Branch. The Commission has sensibly delegated powers to officers of the Branch that allow them to efficiently engage with industry and other stakeholders while ensuring the Commission retains appropriate oversight of significant matters – particularly those that might negatively impact on consumers or have larger policy implications.

During 2015, the Government introduced changes to the *Liquor Licensing Act 1990* which will see the Tasmanian Gaming Commission amalgamate with the Liquor Licensing Board to become the Tasmanian Liquor and Gaming Commission from 12 August 2015. The additional role of the newly named Commission will largely be limited to the hearing of appeals against decisions of the Commissioner for Licencing. It remains to be seen how this new function will impact upon the workload of the TLGC.

Finally, the reporting period saw the resignation of Professor Kate Warner as she took up her new position as the Governor of Tasmania. Professor Warner's expertise, diligence and friendship will be missed and we wish her well.

The Commission has been very lucky to see Professor Warner replaced by Ms Leanne Topfer who is already proving to be a valuable contributor to the work of the Commission.



Peter Hault  
**Chairman**



## THE TASMANIAN GAMING COMMISSION

The Tasmanian Gaming Commission is an independent body responsible for the regulation of gaming and wagering in Tasmania, established under the *Gaming Control Act 1993*.

The Commission is a three-person body whose members for the 2014-15 year were:

- Mr Peter Hoult – Chairman;
- Professor Kate Warner (until December 2014);
- Ms Leanne Topfer (from May 2015); and
- Mr Stuart Barry.

The Commission:

- regulates and controls gaming and wagering to ensure that it is conducted honestly and is free from criminal influence and exploitation;
- approves internal control, administrative and accounting procedures, rules and conditions in relation to gaming and wagering activities, and determines disciplinary matters;
- investigates and makes recommendations to the Treasurer on gaming and wagering regulatory matters;
- researches and investigates matters relating to gaming and wagering, including the probity and financial stability of people involved in the conduct of gaming and wagering operations;
- liaises with other authorities and people responsible for the regulation and control of the conduct of gaming and wagering;
- investigates and resolves complaints relating to the conduct of gaming and wagering; oversees the administration of the Community Support Levy including recommending and reporting of annual budgets to the Treasurer;
- fosters responsible gambling and ensures the harm from problem gambling is minimised; and
- performs such other functions as are required by the Gaming Control Act and the *TT-Line Gaming Act 1993*.

The Commission is supported by staff of the Liquor and Gaming Branch in undertaking its day-to-day activities. The Branch is located within the Revenue, Gaming and Licensing Division of the Department of Treasury and Finance.

The Branch has offices in Hobart and Launceston, and maintains a presence at Wrest Point Hotel Casino and Country Club Casino.

## KEY EVENTS IN 2014-15

### Social and Economic Impact Study

The Gaming Control Act requires that an independent review of the social and economic impact of gambling in Tasmania is conducted every three years. This is the responsibility of the Treasurer and the management of the Study is undertaken by the Liquor and Gaming Branch.

The first Social and Economic Impact Study of Gambling in Tasmania was undertaken by the South Australian Centre for Economic Studies and was released in July 2008. The second study was undertaken by the Allen Consulting Group and was released in March 2012. These reports are available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au) (under “Reducing Harm from Liquor and Gambling” > “Social and Economic Impact Study”).

The gambling prevalence component of the third study was completed in late 2014 and tabled in Parliament on 26 March 2015. A copy can be viewed on the Liquor and Gaming website.

Part B of the Study - a review of the harm minimisation measures introduced since the first study - is expected to be completed by November 2015. This review of harm minimisation will inform the review of the Mandatory Code of Practice, which must be completed by the Commission by 2017.

### Communications

During 2013-14 the decision was made to change the format of the *Liquor and Gaming Review* newsletter to an information bulletin that would bring readers more timely and up-to-date information about new and changed licences, disciplinary actions, reminders, and policy and regulatory initiatives. The final newsletter was published in July 2014.

In 2014-15, the Branch published two *Liquor and Gaming News* bulletins on its website and emailed it to over 800 subscribers. The newsletters and bulletins are available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au) (under “Liquor and Gaming Branch” > “Publications”). Applications to be added to the subscription list can be made by emailing [gaming@treasury.tas.gov.au](mailto:gaming@treasury.tas.gov.au).

In addition to the bulletin, the Executive Director of the Revenue, Gaming and Licensing Division of the Department of Treasury and Finance contributes a column to the bi-monthly Tasmanian Hospitality Association’s *Hospitality Review*, to impart information and changes on gambling and liquor issues, policy and legislation and inform the industry of its legal obligations.

The Branch has continued to update its website during the year to provide “Industry Alerts” on gaming and wagering issues and a regular update on new initiatives.

### Stakeholder meetings

Each year the Commission conducts regular meetings with stakeholders. These meetings are designed to allow both parties to raise issues of interest and/or concern, and for key stakeholders, in particular, to discuss matters of Commission policy. Key

stakeholders with whom the Commission regularly meets include the Minister responsible for the Gaming Control Act, Federal Group, Betfair Pty Limited, UBET TAS Pty Ltd, the Tasmanian Hospitality Association, Anglicare Tasmania and the Gambling Support Program, Department of Health and Human Services.

## **Community Support Levy**

The Gaming Control Act requires that a percentage of the gross profit derived from gaming machines in hotels and clubs is paid to the Community Support Levy under the control of the Treasurer. The contribution is four per cent of the gross profit from gaming machines operated in hotels and clubs. In addition, four per cent of Tasmanian monthly betting exchange commission, derived from brokered wager events held in Australia, is paid to the CSL.

In 2014-15, \$4 579 900 was paid into the CSL from the profits of gaming machines in clubs and hotels and from betting exchange commission.

Under the Act, the Treasurer must distribute the CSL in the following manner:

- 25 per cent for the benefit of sport and recreation clubs;
- 25 per cent for the benefit of charitable organisations; and
- 50 per cent for the provision of -
  - research into gambling;
  - services for the prevention of compulsive gambling;
  - treatment for the rehabilitation of compulsive gamblers;
  - community education concerning gambling; and
  - other health services.

The Department of Health and Human Services has administrative responsibility for making recommendations to the Minister for Human Services for expenditure in respect to the 50 per cent CSL component. DHHS also administers the 25 per cent of CSL funds dedicated to the benefit of charitable organisations.

Community, Sport and Recreation Tasmania, a business unit of the Department of Premier and Cabinet, is responsible for expending the 25 per cent of the CSL allocated for the benefit of sport and recreation clubs. It does this through two grant programs – the Facilities Grant Program and the Community Grants Program.

The Commission performs a strategic oversight function in respect to the CSL, and is responsible for advising the Treasurer that the allocation of funds from the CSL by DHHS and CSRT are in accordance with their respective budgets.

A summary of the expenditure of CSL funds disbursed during 2014-15 is provided below, with the details provided in Table 5.





***Problem gambling category (50 per cent)***

In 2014-15, \$1 783 838 was expended by DHHS on the provision of services to communities including services to assist those persons and their families affected by problem gambling. Details of the amounts disbursed can be identified in Table 5.

***Charitable organisations category (25 per cent)***

In 2014-15, \$1 322 548 was expended by DHHS on the charitable organisations category of which \$347 554 was paid to the Charitable Organisations Grant Program. A list of the grant recipients for 2014-15 can be identified by visiting the DHHS webpage at [www.dhhs.tas.gov.au](http://www.dhhs.tas.gov.au).

***Sport and recreation category (25 per cent)***

In 2014-15, \$1 545 127 was expended by CSRT on the sport and recreation charitable grants. An additional \$419 191 in charitable grants were committed to by CSRT during 2014-15, however these will not be disbursed until 2015-16. A list of all the grant recipients can be identified by visiting the CSRT webpage at [www.sportandrecreation.tas.gov.au](http://www.sportandrecreation.tas.gov.au).

***Neighbourhood House Program***

During 2014-15, the Treasurer determined to approve the allocation of \$1.5 million per annum to the Neighbourhood House Program from the DHHS CSL budget for a further four years from 2015-16 to 2018-19.



## GAMING AND WAGERING TABLES 2014-15

**Table 1: Tax rates relating to gaming and wagering activities in Tasmania 2014-15**

Gaming activity	Tax rate
Casino table games	0.88 per cent of annual gross profit
Keno	5.88 per cent of annual gross profit
Gaming machines	25.88 per cent of annual gross profit
Additional four per cent Community Support Levy derived from the annual gross profit of gaming machines in hotels and clubs.	
TT-Line (Spirit of Tasmania vessels)	
Gaming machines for TT-Line	17.91 per cent of annual gross profit
Other forms of gaming for TT-Line	7.91 per cent of annual gross profit
Internet gaming and wagering	
Betting exchange	Five per cent of commissions received
Additional CSL amount being four per cent of commission received from Tasmanian residents on events held in Australia. <sup>1</sup>	
Lotteries (no state lotteries)	Through revenue sharing arrangements with Victoria and Queensland, Tasmania receives tax collected in those states for all tickets sold in Tasmania.

Note:

1. Betfair Pty Limited is not required to contribute to the CSL. The *Gaming Control Act 1993* requires this amount to be paid by the Treasurer into the CSL.



**Table 2: Player expenditure, taxation and fees 1 July 2010 to 30 June 2015**

TAXATION AND FEES <sup>1</sup>						PLAYER EXPENDITURE				
CASINOS	2010-11	2011-12	2012-13	2013-14	2014-15	2010-11	2011-12	2012-13	2013-14	2014-15
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Table gaming	90 167	86 263	79 877	75 078	84 945	10 228 196	9 564 928	9 076 889	8 531 595	9 652 864
Gaming machines <sup>2</sup>	23 551 108	23 265 263	19 394 837	20 347 579	20 510 135	97 075 039	93 178 712	80 586 175	79 140 442	79 770 682
Keno gaming	200 262	197 029	168 703	177 001	186 398	3 405 818	3 396 267	2 869 103	2 918 223	3 170 037
Casino unclaimed prizes <sup>3</sup>	3 866	5 424	1 896	4 221	6 087	n/a	n/a	n/a	n/a	n/a
<b>Total casinos</b>	<b>23 845 402</b>	<b>23 553 979</b>	<b>19 645 313</b>	<b>20 603 879</b>	<b>20 787 565</b>	<b>110 709 053</b>	<b>106 139 907</b>	<b>92 532 166</b>	<b>90 590 260</b>	<b>92 593 583</b>
<b>HOTELS AND CLUBS</b>										
Gaming machines	30 398 290	28 774 429	28 902 794	28 739 564	29 466 922	118 623 525	115 064 108	113 336 939	111 049 318	113 859 824
Keno gaming	1 620 465	1 623 908	1 546 235	1 734 976	1 776 183	27 601 222	27 654 365	26 296 522	29 506 393	30 207 198
Keno unclaimed prizes	331 236	283 505	315 017	300 537	268 944	n/a	n/a	n/a	n/a	n/a
<b>Total hotels and clubs</b>	<b>32 349 990</b>	<b>30 681 841</b>	<b>30 764 046</b>	<b>30 775 076</b>	<b>31 512 049</b>	<b>146 224 748</b>	<b>142 718 472</b>	<b>139 633 461</b>	<b>140 555 711</b>	<b>144 067 021</b>
<b>INTERNET GAMING AND WAGERING</b>										
Betting exchange tax	2 398 544	2 198 492	2 537 570	2 661 203	2 860 495	n/a	n/a	n/a	n/a	n/a
Betting exchange product levy <sup>4</sup>	55 150	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>Total internet gaming and wagering</b>	<b>2 453 693</b>	<b>2 198 492</b>	<b>2 537 570</b>	<b>2 661 203</b>	<b>2 860 495</b>					
<b>LOTTERIES</b>										
Lotteries	25 042 568	27 209 064	29 281 901	28 333 291	28 208 656	33 276 046	36 174 254	43 969 115	37 364 634	37 431 823
Soccer Pools	57 166	57 504	79 273	65 357	55 508	99 384	99 972	137 818	118 624	96 502
<b>Total lotteries</b>	<b>25 099 733</b>	<b>27 266 568</b>	<b>29 361 173</b>	<b>28 398 648</b>	<b>28 264 164</b>	<b>33 375 430</b>	<b>36 274 226</b>	<b>44 106 933</b>	<b>37 483 258</b>	<b>37 528 325</b>
<b>TOTAL TAXATION / EXPENDITURE</b>	<b>83 748 819</b>	<b>83 700 881</b>	<b>82 308 102</b>	<b>82 438 806</b>	<b>83 424 273</b>	<b>290 309 230</b>	<b>285 132 605</b>	<b>276 272 561</b>	<b>268 629 229</b>	<b>274 188 929</b>
<b>LICENCE FEES AND PENALTIES<sup>5</sup></b>										
Casino licence fees	3 278 400	3 372 000	3 444 000	3 477 600	3 573 600					
Casino penalties	0	0	2 600	31 850	30 000					
Hotel and club fees	323 378	304 608	302 935	312 860	301 571					
Hotel and club penalties <sup>6</sup>	3 347	6 370	6 240	10 790	5 622					
Minor gaming fees	48 015	17 746	39 924	19 709	39 772					
Internet gaming and wagering fees <sup>7</sup>	1 523 176	127 760	514 200	438 000	584 143					
Annual totalizator wagering levy	6 392 000	6 580 000	6 768 000	6 862 000	6 956 000					
Totalizator / internet gaming and wagering penalties	10 497	89 050	650	0	1 300					
<b>Total licence fees and penalties</b>	<b>11 578 815</b>	<b>10 497 534</b>	<b>11 078 549</b>	<b>11 152 809</b>	<b>11 492 008</b>					
<b>TOTAL</b>	<b>95 327 634</b>	<b>94 198 415</b>	<b>93 386 652</b>	<b>93 591 615</b>	<b>94 916 282</b>	<b>290 309 230</b>	<b>285 132 605</b>	<b>276 272 561</b>	<b>268 629 229</b>	<b>274 188 929</b>

Notes 2014-15:

- All figures are reported in nominal terms, may be subject to rounding and are on a cash basis.
- The figures reported for casino gaming machines includes gaming conducted on the Spirit of Tasmania vessels.
- Casino unclaimed prizes includes gaming machine unclaimed prizes.
- In September 2010, the requirement for a betting exchange to pay a 20 per cent product levy was removed from *Gaming Control Act 1993*.
- Penalties are imposed by the Commission under the Gaming Control Act on licence holders as a consequence of breaching licence conditions. Penalties may not always be paid in the year they are imposed.
- Includes special employee and technician penalties.
- Betfair Pty Ltd pre-paid its annual licence fee in 2010-11, which accounts for the increase in cash received in that year, and the lower level of receipts in 2011-12.

**Table 3: Hotel and club gaming machine player expenditure by municipality 2013-14 and 2014-15<sup>1</sup>**

Municipality	2013-14 \$	2014-15 \$
Burnie	7 449 540	7 372 179
Central Coast	6 894 615	6 973 091
Clarence	8 986 899	9 189 302
Devonport	11 107 522	12 097 366
Dorset	1 385 279	1 365 410
George Town	1 856 719	1 836 929
Glenorchy	19 050 326	20 113 917
Hobart <sup>2</sup>	5 815 470	5 970 544
Kingborough	1 688 201	1 801 364
Launceston <sup>2</sup>	16 964 368	17 529 006
Sorell	2 353 040	2 773 891
Waratah-Wynyard	5 224 650	5 437 605
West Coast	2 279 020	1 834 164
West Tamar	2 251 711	2 293 011
Combined municipalities <sup>3</sup>	17 504 367	17 867 735
<b>Total</b>	<b>110 811 727</b>	<b>114 455 513</b>

Notes:

1. Player expenditure figures have been reported on an accrual basis. This is the basis for the difference in data between Table 3 and Table 2.
2. Figures for Hobart and Launceston exclude gaming machines operating at Wrest Point and Country Club casinos.
3. Municipalities with less than three premises in the reporting period have been combined to protect information of a sensitive commercial nature owing to the small number of venues in these municipalities: Break O'Day, Brighton, Circular Head, Derwent Valley, Huon Valley, Kentish, King Island, Latrobe, Meander Valley, Northern Midlands, Southern Midlands and Glamorgan-Spring Bay.

**Table 4: Summary of Community Support Levy trust account 2014-15**

	DHHS	DHHS	SRT	
	50 per cent of Levy to: Support services, research, community education, other health services	25 per cent of Levy to: Charitable organisations	25 per cent of Levy to: Sporting organisations	TOTAL
	\$	\$	\$	\$
Opening trust account balance	14 657	0	0	14 657
Add CSL receipts 2014-15	2 289 950	1 114 975	1 114 975	4 579 900
<b>Total</b>	<b>2 304 607</b>	<b>1 114 975</b>	<b>1 114 975</b>	<b>4 594 557</b>
Less CSL funds disbursed to DHHS and SRT in 2014-15	1 772 000	1 118 500	1 118 500	4 009 000
Less funds disbursed to the Department of Treasury and Finance in 2014-15 for the following purposes:				
Social and Economic Impact Study	404 514			404 514
Tasmanian Gambling Exclusion Scheme	45 437			45 437
<b>Balance of CSL funds in trust account as at 30 June 2015</b>	<b>82 656</b>	<b>26 475</b>	<b>26 475</b>	<b>135 606</b>

**Table 5: Summary of Community Support Levy expenditure 2014-15**

	DHHS	DHHS	SRT	TOTAL
	50 per cent of Levy to: Support services, research, community education, other health services	25 per cent of Levy to: Charitable organisations	25 per cent of Levy to: Sporting organisations	
	\$	\$	\$	\$
CSL monies held from 2013-14 allocation for future expenditure	1 19 682	205 833	846 813	1 172 328
2014-15 CSL funds received <sup>1</sup>	1 772 000	1 118 500	1 118 500	4 009 000
<b>Total CSL funds available 2014-15</b>	<b>1 891 682</b>	<b>1 324 333</b>	<b>1 965 313</b>	<b>5 181 328</b>
<b>Less funds allocated for:</b>				
Administration costs	359 694		30 000	389 694
Gambling support services	655 692			655 692
Gambling community education	239 957			239 957
Gambling research	3 489			3 489
Neighbourhood House Program	525 006	974 994		1 500 000
Charitable Organisations Grant Program		347 554		347 554
Sport and recreation charitable grants			1 515 127	1 515 127
<b>Total CSL expenditure 2014-15</b>	<b>1 783 838</b>	<b>1 322 548</b>	<b>1 545 127</b>	<b>4 651 513</b>
<b>Monies held by DHHS and CSRT from 2014-15 allocation for future expenditure</b>	<b>107 844<sup>1</sup></b>	<b>1 785<sup>1</sup></b>	<b>420 186<sup>2</sup></b>	<b>529 815</b>

## Notes:

- Includes carry forward amounts of:  
\$1 785 for charitable grants to be disbursed in 2015-16; and  
\$107 844 from the 50 per cent component to be disbursed in 2015-16.
- CSRT surplus of \$420 186 includes \$419 191 which was fully committed in 2014-15, however will not be disbursed until 2015-16.

**Table 6: Hotel and club gaming machine numbers at 30 June 2014 and 30 June 2015**

	Hotels		Clubs		Total	
	No of venues	No of machines	No of venues	No of machines	No of venues	No of machines
30 June 2014	89	2 200	10	173	99	2 373
30 June 2015	86	2 183	7	127	93	2 310

**Table 7: Special employee and technician licences issued or renewed 2014-15**

During 2014-15, 739 special employee licences and 51 technician licences were issued (including renewal applications). As a consequence of incomplete applications, the Commission refused to consider 19 applications.

The total number of licensed special employees decreased from 3 521 in 2013-14 to 3 321 in 2014-15.

The total number of licensed technicians decreased from 324 in 2013-14 to 322 in 2014-15.

	Special employees				Technicians
	Casino	Licensed premises gaming operative <sup>1</sup>	Gaming operator	Tasmanian gaming licence operatives <sup>2</sup>	
Licences issued for period 2014-15 <sup>3</sup>	107	578	2	52	51
Applications refused for period 2014-15	0	19	0	0	0
Licences issued as at 30 June 2015	481	2 648	38	154	322

Notes:

1. Licensed premises gaming operative includes hotel and club employees.
2. Tasmanian gaming licence operatives includes betting exchange and totalizator employees.
3. Licences issued include all new licences issued, renewed licences as well as existing licences that have been upgraded to a new category of licence.



**Table 8: Minor gaming permits 2014-15**

As at 30 June 2015 there were 346 minor gaming permits. The table below lists the approvals for authorised games during 2014-15.

Game	Authorised Game Approvals
Raffles	49
Bingo	45
Lucky Envelopes	208
Calcutta Sweepstakes	14
Multi Draw Bingo	1

Further information on minor gaming, including permit applications, is available at [www.gaming.tas.gov.au](http://www.gaming.tas.gov.au) (under “Applying for a Gaming Licence, Permit or Gaming Equipment Roll listing”).

**Table 9: Complaints received and investigated by the Commission 2014-15**

Licence type	Table games	Keno	Gaming machines	Exclusion	Wagering	Other (general)	Minor gaming	Total
<b>Casino</b>	2	0	1	1	0	12	0	16
<b>Hotel/clubs</b>	N/A	9	8	1	0	7	2	27
<b>Gaming operator</b>	N/A	1	1	N/A	N/A	1	N/A	3
<b>Tasmanian gaming licence</b>	N/A	N/A	N/A	0	7	2	N/A	9

N/A: Complaint not relevant to licence type



**Table 10: Disciplinary action against casino operators 2014-15**

Licence Holder	Venue	Section of Act	Breach	Outcome
Australian National Hotels Pty Ltd	Wrest Point Hotel Casino	80(2C)	Incorrect gaming machine software	Fined \$13 000
Australian National Hotels Pty Ltd	Wrest Point Hotel Casino	103	Game played contrary to the rules	Letter of censure
Australian National Hotels Pty Ltd	Wrest Point Hotel Casino	98	Incorrect button labels for a gaming machine	Fined \$17 500

**Table 11: Disciplinary action against Tasmanian Gaming Licence holders 2014-15**

Licence holder	Section of Act	Breach	Outcome
Betfair Pty Ltd	76ZDD	Unapproved commission rates	Fined \$1 300
Betfair Pty Ltd	76ZO	Not crediting players' funds within the required timeframe	Letter of censure

**Table 12: Disciplinary action against gaming premises 2014-15**

Licence Holder	Venue	Section of Act	Breach	Outcome
Factory 123 Pty Ltd	Plough Inn Bar Bistro Deck	148(1)	Non-payment of annual fee	Licence suspended until payment received
Peter Alan Williams	Cock and Bull Hotel	50(2)	Allowing staff to perform the duties of a special employee when not licensed to do so	Fined \$560
Urban Storm Pty Ltd and Doncor Pty Ltd	Commercial Hotel (Launceston)	78	Failing to comply with rectification order	Fined \$1 120

**Table 13: Disciplinary action against special employees 2014-15**

Licence Holder	Section of Act	Breach	Outcome
Shane Andrew Fazackerley	112U(1)(b)	Charged with an offence involving dishonesty	Licence suspended
Bettina Ida Galyas	76ZZC	Betting with employer while on duty	Fined \$560
Gregory Ronald Richmond	76ZZC	Betting with employer while on duty	Fined \$280
Matthew John Russell	76ZZC	Betting with employer while on duty	Fined \$280

In addition, 73 special employee licences were suspended during 2014-15 for non-attendance at an approved Responsible Conduct of Gambling course in accordance with a condition of their licences (in breach of section 56(1) of the Act).

## GLOSSARY

### Betting exchange

A betting exchange means a facility that enables persons to:

- (a) place or accept, through the betting exchange operator, wagers with other persons; or
- (b) place with the betting exchange operator wagers that, on acceptance, are matched with opposing wagers placed with and accepted by the operator (so as to offset all risk to the operator).

### Casino gaming

Includes wagers on table games, gaming machines and keno at a casino. Casino games have set rules and fixed odds, designed to return a percentage from each wager to the casino operator.

### Electronic Gaming machine (EGM)

A device where a player may place a wager on a game of pure chance or a game of both chance and an application of skill, but not pure skill or manual dexterity with potential to win a prize either in cash or in kind. In most jurisdictions, including Tasmania, operators must return at least 85 per cent of wagers to players as winnings, either by cash or a mixture of cash and product. Gaming machines have the capacity to be linked in order to offer major jackpots.

### Gamblers Help

A group of gambling support service providers, contracted by the Department of Health and Human Services and funded through the Community Support Levy, offering counselling services and support to anyone affected by gambling. The Gamblers Help services are currently offered through a partnership between Relationships Australia and Anglicare Tasmania.

### Gambling

The lawful placement of a wager or bet on the outcome of a game of chance or future uncertain event (for example, horse race or sports event).

### Gaming

Gaming is all legal forms of gambling on games of chance or part games of chance, such as lotteries, poker, gaming machines, keno, casino gaming, football pools, minor gaming and some forms of interactive gaming.

### Interactive gambling

Interactive gambling is defined as the act of gambling or wagering via a telecommunications device (such as the internet or telephone) in a contingency relating to a sports event, race wagering event (horse or greyhound racing), simulated game, major lottery, pools, brokered wagering (betting exchange) or totalizator wagering.

## **Keno**

A game where a player wagers that their chosen numbers match any of the 20 numbers randomly selected from a group of 80 numbers via a computer system. Keno is linked to all licensed gaming venues in Tasmania enabling the operator to offer large jackpot prizes. Keno has a fixed pay-scale such that the payout for each wager is established by rules, and is independent of the total wagers made on the game.

## **Lotteries**

A lottery is a scheme or device for the distribution of a prize, where the distribution of the prize involves an element of chance for which payment or consideration is given (that is, the sale of a ticket). Lottery products include things such as lotto, pools and instant lotteries and these products are sold by lottery operators at various outlets around Australia such as newsagents.

## **Minor gaming**

The collective name given to raffles, bingo, lucky envelopes and calcutta sweepstakes. The proceeds must be used for a not-for-profit organisation or for charitable reasons and not for the private gain or benefit of any person, except by way of charity.

## **Player expenditure**

The amount of money that players have lost gambling during a given period. It is calculated as the total amount gambled (turnover) less the amount won by players.

## **Racing**

Is the legal conduct of thoroughbred, harness or greyhound racing.

## **Soccer Pools**

Soccer Pools is a numbers game of chance where the winning numbers are based on the results of the United Kingdom or Australian soccer matches.

## **Special employee**

A special employee is the holder of a licence under the *Gaming Control Act 1993* who may be employed by a hotel or club, casino, betting exchange operator or totalizator operator to undertake prescribed duties in relation to gaming or wagering operations.

## **Technician**

A technician is the holder of a licence under the *Gaming Control Act 1993* who may install, repair or maintain gaming equipment in Tasmania, including gaming machines, security systems and gaming and wagering equipment.

## **Totalizator wagering**

A form of wagering that allows bets on runners in a race or an event, with all the bets from that bet type going into a pool. At the end of the race or event, the totalizator operator deducts a commission from the pool and the rest is distributed to all persons with winning bets.

## **Wagering**

Wagering is all legal forms of gambling on racing and sporting events.





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