



4 April 2025
Department of Treasury and Finance

Tasmanian Gambling Exclusion Scheme Database Breach

On the weekend of 28 and 29 March 2025, the Tasmanian Gambling Exclusion Scheme database was subjected to a data breach.

During the data breach, personal information relating to some individuals excluded from gambling was viewed by an unknown person.

Although there is no evidence that any information was downloaded, the unknown person had visual access to some of the stored information.

People who have had their information accessed are being contacted by Treasury to inform them of the breach and provide necessary supports.

Treasury continues to focus on the individuals affected and ensuring no further harm occurs. IDCARE, Australia's national identity and cyber support community service, has been engaged.

The database was secured, access limited, and investigations are continuing.

The database will be made available shortly once Treasury is satisfied that it is secure.

The exclusion scheme will continue to operate as usual.

Venues will continue to undertake Responsible Conduct of Gaming and identify and support excluded persons.

Further information is available on the Treasury website www.treasury.tas.gov.au.

If people have any concerns or further questions, they can contact Treasury's Liquor and Gaming Branch hotline on (03) 6166 4040 (select option 3) or by emailing TGESdatabreach@treasury.tas.gov.au.

Disclaimer for other available services

If this matter causes you distress in relation to gambling, you can also access the Gamblers Helpline by calling 1800 858 858 or visiting Gambling Help Online at <https://www.gamblinghelponline.org.au/>.

Anglicare Tasmania also offer gambling support services which can be accessed by calling 1800 243 232 or by visiting <https://www.anglicare-tas.org.au/gamblers-help-services/>.